

# Access in York

## Information for disabled residents and visitors to York city centre, including:

- parking
- using pedestrian areas
- shopping and tourist attractions
- public toilets

This map and guide will help you plan a safe and accessible visit to the city centre. For more detailed information visit:  
[www.york.gov.uk/DisabledAccess](http://www.york.gov.uk/DisabledAccess)

## Shopmobility

**(based at Coppergate Centre multistory Car Park, with a lift to get to Shopmobility)**

Shopmobility is a registered charity that provides electric scooters, wheelchairs and manual wheelchairs for hire to enable people to enjoy the shops and attractions in the city of York.

Tel: 01904 679222

Email: [info@shopmobilityyork.org.uk](mailto:info@shopmobilityyork.org.uk)

[www.shopmobilityyork.org.uk](http://www.shopmobilityyork.org.uk)



## Dial & Ride

Dial & Ride is a flexible door-to-door bus service for residents who find it difficult to use standard buses due to age or mobility problems. It serves popular destinations such as major supermarkets, shopping centres and York city centre.

All buses are specially adapted for wheelchair users and for those that have difficulty walking and will collect you from your doorstep and drop you back at home.

Tel: 01904 551441

Email: [dial&ride@york.gov.uk](mailto:dial&ride@york.gov.uk)

[www.itravelyork.info/dial-ride](http://www.itravelyork.info/dial-ride)



'The information enclosed in this leaflet is correct at the time of print (April 2022)



## Car Parking

- Car parking for Blue Badge holders in all council car parks any bay (including disabled bays) is free of charge, with no time limit for blue badge holders
- Using on-street 'pay and display' bays, is free of charge with no time limit (the 3 hour limit applies if parking restrictions apply during the day)
- Any residents' priority parking scheme zones, are free of charge with no time limit
- Parking on double and single yellow lines where loading restrictions aren't in place, where it is safe to do so and not causing an obstruction, is free of charge, for up to 3 hours
- Access to St Sampson's Square for Dial & Ride services is available
- Spaces on Piccadilly, outside Lloyds Bank and opposite are Blue Badge holder spaces between 11am to 6am
- The use of Piccadilly taxi rank for blue badge parking during the day, from 10am to 6pm is allowed
- Access and parking for Blue Badge holders will be permitted again on Castlegate from the end of September 2022

- Where time restrictions apply, Blue Badge holders need to display a time card
- Blue Badge parking bays on Duncombe Place allow for parking for up to 3 hours. They are shared with loading for up to 30 minutes

## Loading in the footstreets:

- Delivery vehicles must have left the footstreets area before 10.30am
- Delivery vehicles must not arrive until after 7pm

## Public seating

Take a Seat+ in York works with local businesses, offering access to a seat or toilet without needing to be a customer.

[www.homeinstead.co.uk/york/take-a-seat-initiative/](http://www.homeinstead.co.uk/york/take-a-seat-initiative/)







## Accessible toilet provision

Public toilets in York are cleaned and maintained by Healthmatic and you can report any issues on telephone: 01249 823143. Toilet locations are shown on the map.

# Access in York

## Foot streets

-  Pedestrian foot streets  
10.30am to 7pm, 7 days a week.
-  No vehicles, 10.30am to 7pm,  
except cycles one way.
-  Closed to vehicles at all times  
- cycles only.
-  No motorised vehicles, except  
for access 10.30am to 7pm.

## Key:

-  **18** Council car parks/number of exclusively  
marked Blue Badge parking bays
-  **2** On street parking/number of exclusively  
marked Blue Badge parking bays
-  Accessible toilets – accessible  
with RADAR key
-  Accessible toilets plus Changing Places  
– accessible with RADAR key
-  Indicates where 'age-friendly' seating  
is located (other seating available)
-  Coppergate: access restrictions apply
-  Piccadilly taxi rank: Blue Badge parking  
allowed from 10am to 6pm




**SHOPMOBILITY  
YORK**  
Coppergate  
Centre  
Car Park