## **Better Business for All**



City of York Council's Public Protection service is committed to working in partnership with local business. We offer a wide range of advisory and regulatory based services to enable your business to reach its full potential, including:

#### PRIMARY AUTHORITY PARTNERSHIP

#### A Primary Authority Partnership is:

 a legally recognised partnership between a business and a local authority

#### where we:

- provide a single point of contact for local authority regulators
- audit and approve any work systems
- give you assured advice and legislation updates

Once established other regulators must contact us before taking enforcement action.



#### **APPROVED GARAGE SCHEME (AGS)**

#### Being part of the AGS will give:

- assurance to you on the quality of your garage or motor trade service
- assurance to potential customers about the quality of service they will receive from you

Once registered our trading standards officers will visit you to audit your business.

Once approved you will be included on the AGS website <a href="www.approvedgaragescheme.com">www.approvedgaragescheme.com</a> that allows potential customers to choose your business from the list of AGS premises.

We will also help you resolve any customer complaints.



#### **FOOD ADVICE**

Are you a food business?

Are you happy with your current food hygiene rating score?



Would you like advice about how to maintain or improve your food hygiene rating?

We can help you by:

 sending an experienced officer to your premises before your next inspection to provide advice on how to maintain or improve your food hygiene rating.

#### We can also help with advice on:

- a range of food safety management systems
- food standards, including menu descriptions and allergens
- odour and noise control

#### **OTHER CONSULTANCY**

Our YES Consultancy team can also assist you in other areas including:

- noise, contaminated land, air quality and other related planning advice
- health and Safety at work



Trading Standards
& Food Consultancy

Eco Depot, Hazel Court, James Street, York, YO10 3DS

Tel: 01904 551525

Email: public.protection@york.gov.uk

Web: www.york.gov.uk



# **YES** Consultancy

... is a consultancy which aims to improve lives by managing the environment in which people live, work or visit.



### How can we help you?

**YES** Consultancy is part of City of York Council and our experienced and qualified team can provide you and your business with comprehensive and professional environmental advice in the following areas: -

#### NOISE

- Environmental noise surveys for planning applications
- BS4142 noise assessments
- Noise management & mitigation advice
- Licensing advice
- Health and safety at work noise assessments



#### **AIR QUALITY & LOW EMISSIONS**

- Air quality reports
- Diffusion tube monitoring
- Air quality modelling
- Low emissions advice
- Electric vehicle charging points management and advice



#### **CONTAMINATED LAND**

- Desk studies
- Site walkover surveys
- Contaminated land reports
- Soil sampling
- Water sampling
- Ground gas monitoring
- Risk assessments



#### **OTHER CONSULTANCY**

- Environmental protection advice
- Vibration surveys and assessments
- Lighting advice
- Kitchen extraction and abatement
- Odour surveys and assessments
- Trading standards, food safety and food standards advice

For more information about any of our services or for an informal discussion please contact the YES Consultancy.

Noise, Air Quality & Contaminated Land Consultancy

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Email: YESconsultancy@york.gov.uk
Web: www.theyesconsultancy.co.uk

