Requirements for publishing rate uplifts and other extra funding for care providers on local authority websites

To improve transparency, local authorities should publish on their websites the support they're offering to providers of residential and domiciliary care services, as well as any other social care services they're supporting. These should be published by 29 May 2020.

We recognise that a range of models are being used by local authorities. Local authorities have taken 3 broad approaches to supporting providers:

- unconditional payments, for example increased fee rates, oneoff or regular payments, commitments to cover excess costs, paying providers on an agreed level of usage
- other additional funding, in return for a service or to be reclaimed later following the pandemic, for example payment in advance, block contracts, emergency funding
- non-financial benefits, for example use of council staff, provision of PPE

Please confirm when the information has been published on your website, and the relevant URL, by email to scfinance-enquiries@dhsc.gov.uk.

This format may also be used in your cover letter, referred to in Annex B of the letter to local authorities from the Minister of State for Care, Helen Whately MP, on 14 May 2020.

Information to publish on the website

City of York council is supporting the social care market and providers in several ways during the coronavirus pandemic. These include:

- Paying all providers a 5% increase on 2019/2020's rates
- Paying Residential Care, Nursing Care, Domiciliary Care and Day Support providers a month in advance. (This impacts on the Council's cash flow by approx. £5m per month)
- Paying small and medium sized companies' invoices within 7 days of receipt (the standard is 28 days)
- Block purchased beds to enable COVID-19 positive individuals to be discharged from hospital
- Passporting the full Funded Nursing Care increases direct to providers
- Paying Home Care, Day Support and Supported Living providers on planned care
- Paying Day support providers and Direct Payment users in full despite a much reduced service
- Supplementing providers with PPE where shortages are evident
- Working collaboratively with our NHS colleagues to ensure individuals are placed appropriately and paid promptly irrespective of where the funding responsibility will be attributed in the longer term
- Creating Peppermill Court, a "step down" unit for COVID-19
 positive individuals until they are fit to return to their usual place
 of residence, or a new placement if that is needed
- Commissioning voluntary sector organisations to support our community response to the pandemic
- We will be passporting the Infection Control Funding direct to care home providers (£1.4m)
- We are in discussion with various stakeholders on use of the remaining 25% (£0.47m)

We have spent approximately £3.1m to date in supporting providers through these measures. Our commissioning team is in regular contact with all providers in our area, sending out daily bulletins, to deal with any issues of a financial and non-financial nature.