



Age Friendly York

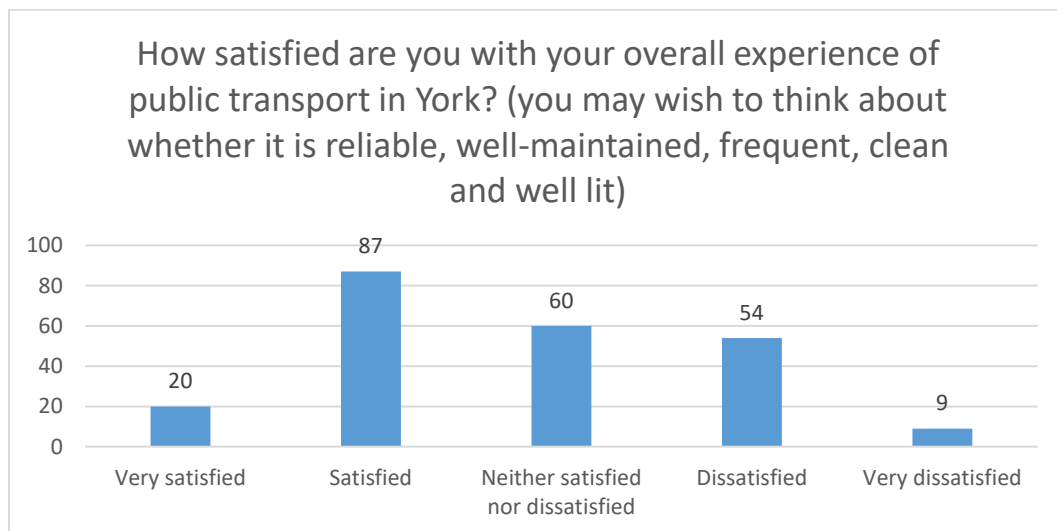
Age Friendly York

Getting Out and About - Your Journey

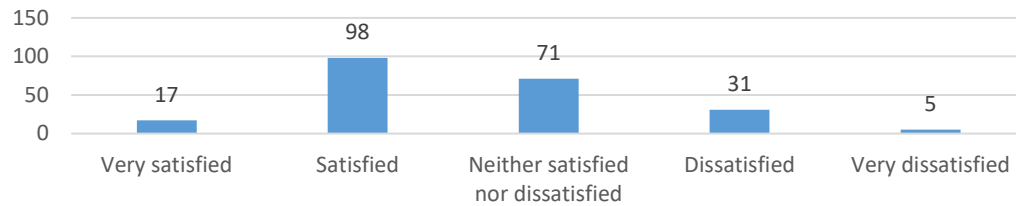
Key Findings

Thank you to those who completed the survey.

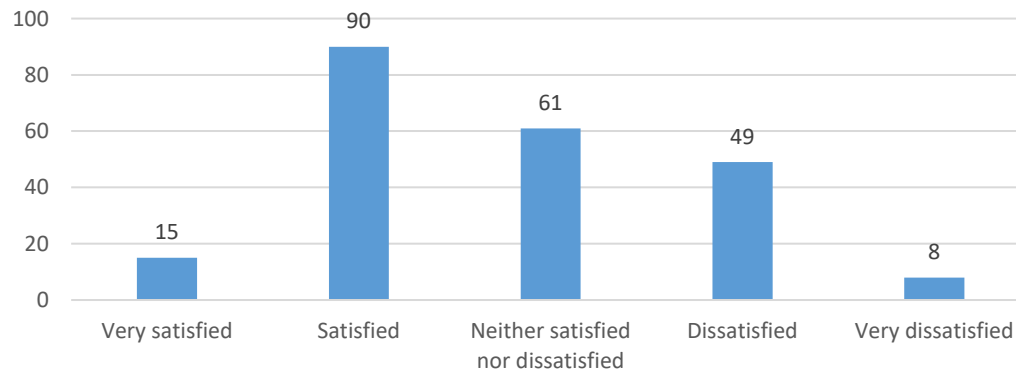
Your responses will form part of our [baseline assessment](#) and create the basis for our action plan to make York even more Age Friendly:



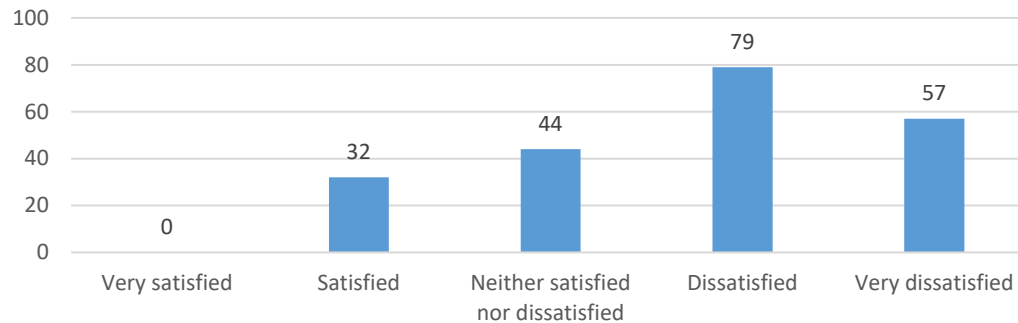
How satisfied are you with the pick-up points for transport within York? (you may wish to think about bus stops, taxi ranks, community transport and trains and whether there is shelter, if information is clearly displayed, whether they are cover all parts)



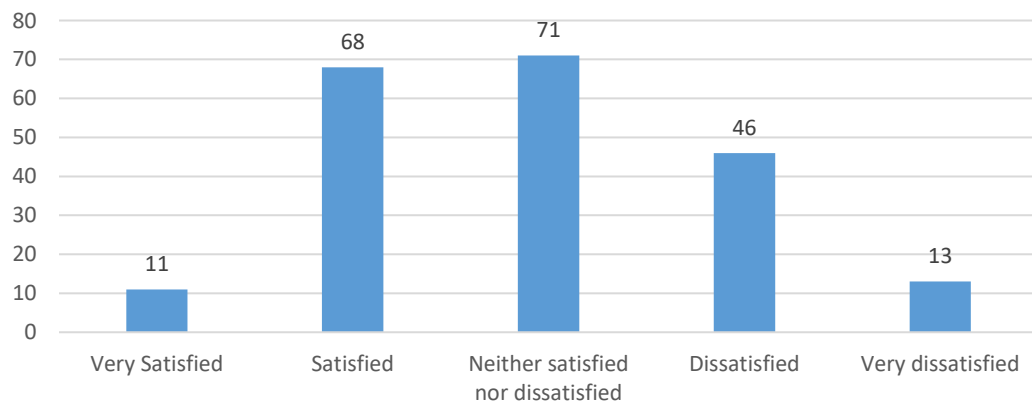
How satisfied are you with the routes for travelling in York? (you may wish to think about whether the route is well maintained with good lighting and good traffic flow)



How satisfied are you with the pavements within York?
(you may wish to think about whether they are well maintained, free from obstruction, reserved for pedestrians, non-slip, wide enough for wheelchairs, have dropped curbs and well lit)



Overall, how satisfied are you with the journeys you make? (you may wish to think about sufficient toilets and seating that are clean and well-maintained, pedestrian crossings which are safe, if drivers give way to pedestrians)



You provided over 1,300 comments.

We've put your improvement requests together by category – these will inform our Ageing Well York action plan:

Area requested for improvement	No. of responses
Quality of pavements	160
Shared users	134
Congestion & pollution/environmental	70
Your Journey toilets	65
Bus information	65
Bus routes	62
Improvement to bus stops	56
Frequency of buses	54
Reliability of buses	48
Puffin crossing	41
Your Journey seating	39
Central Bus station	27
Community transport	24