

Who are we?

We are a small team of Anti-Social Behaviour Officers within the Community Safety Hub who deal with anti-social behaviour (ASB). We work alongside North Yorkshire Police and the Neighbourhood Enforcement Officers.

What do we do?

Our aim is to stop ASB. We take referrals from a number of professional sources but primarily from housing services. When Housing Management Officers feel that they have exhausted all options to resolve an ASB problem they refer the tenancy to us. A referral can also come from the police.

Once we receive a referral we meet with the complainants, preferably in person at a mutually convenient location. We always write to the perpetrator and where possible meet with them too.

Legal Actions

After consulting with legal services, where there is sufficient evidence we will take legal action against anti-social

residents. This could be possession proceedings or an injunction against the individual. We also have powers to close down premises for a period of time. The Anti-Social Behaviour Officer will support the complainants throughout the court proceedings.

Reporting Anti-Social Behaviour

- All crimes should be **reported to the police on 101** if a non-emergency.
- If you wish to speak to an **Anti-Social Behaviour Officer, call 01904 551555.**

Community Trigger

The Community Trigger was introduced in 2014 to enable you to request a review if you feel that agencies have not responded satisfactorily. You must have made 3 complaints in the past 6 months about an issue to either the police or the council and feel that no action has been taken.

If you wish to discuss this further please contact the Neighbourhood Safety Manager, Paul Morrison on paul.morrison@york.gov.uk.

Telephone: 01904 551550
 Website: www.york.gov.uk/Housing
 Address: Housing Services
 West Offices
 Station Rise
 York YO1 6GA

This information can be provided in your own language.

Informacje te mogą być przekazywane w języku ojczystym.
Polish

Bu bilgi kendi dilinizde almanız mümkündür.
Turkish

此信息可以在您自己的语言。
Chinese (Simplified)

此資訊可以提供您自己的語言。
Chinese (Traditional)

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