

Annex 1- York Gypsy Roma and Traveller Strategy Action Plan, 2013-2018

Theme 1 - Improve educational outcomes of Gypsy Roma and Traveller children and young people					
					Progress to date - Completed / On track / Overdue - Not Met
Objectives	Why	Target/date	Lead*		Notes
<b>Increase the number of Gypsy Roma and Traveller families accessing services in children's centres. Develop links between Children's centres and Family Learning to offer appropriate courses (Early Years provision)</b>	Gypsy Roma and Traveller families currently are under-represented in children's centres. Access to activities/groups/courses helps support integration into mainstream education	Ensure information is available to families. Continue to support children's centre outreach workers in visits to sites. Continue to support Gypsy Roma and Traveller groups in children's centres and encourage wider participation. 2013/14. <b>YTT to maintain links and promote amongst the community</b>	Traveller and Ethnic Minority Support Service (TEMSS), Clifton and St Lawrence's Children's centres, Family Learning, YTT	<b>New</b>	Link to TEMSS service plan 2012-13 and 13-14 (Catherine Hemmings). <b>Regular meetings between TEMSS and YTT.</b>
<b>Provide support for Gypsy Roma and Traveller children and young people at school (School provision)</b>	Wide gap between achievement of Gypsy Roma and Traveller children and their peers.	Targeted support for individual Gypsy Roma and Traveller children at risk of exclusion/underachievement. Provide joint training for schools to enable them to meet needs of Gypsy and Traveller children. YTT- 2013/14.	TEMSS/YTT-Education Worker	<b>New</b>	Link to TEMSS service plan 2012-13 and 13-14 (Catherine Hemmings). <b>Joint training with YTT in primary and secondary schools.</b>
<b>Ensure that Gypsy Roma and Traveller young people are encouraged to access a range of post 16 education options to maximise future employability (Post 16 provision)</b>	Gypsy Roma and Traveller young people are more likely to want to attend practical/vocational courses that have a higher status within the community.	Continue to work with schools and families to reduce number of Traveller young people who are 'NEET' (not in employment, education or training). 2013/14	TEMSS	<b>New</b>	TEMSS service plan 2012-13, 13-14

<p><b>Ensure that adult Gypsies, Roma and Travellers can access courses to develop literacy skills, to help families support their children's education and increase employability. (Adult Education)</b></p>	<p>Many adult Gypsies, Roma and Travellers have low literacy levels due to their own fractured schooling. Evidence suggests that without basic literacy &amp; numeracy skills individuals are five times more likely to remain out of the labour market than those with adequate skills</p>	<p>Continue to develop and deliver a range of suitable courses in venues that Gypsies, Roma and Travellers are able to access -monitor the uptake and success of courses. <b>YTT to deliver NVQ levels 1 and 2 literacy courses-Target 30 people</b></p>	<p>TEMSS/Travellers Trust/Family Learning/Children's Centres/YTT</p>	<p><b>New</b></p>	<p>Links to Family Learning service plan(Fiona Himsworth) Links to Children's Centres service plan (Paula Richardson)</p>
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<p><b>Theme 2- Improving the Health and Wellbeing of Gypsies, Roma and Travellers</b></p>	<p><b>Progress to date - Completed / On track / Overdue - Not Met</b></p>
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Objectives:	Why	Target/date	Lead*		Notes
<p><b>Undertake a Gypsy Roma and Traveller health needs assessment</b></p>	<p>To examine evidence so we understand what the health needs and priorities of our local Gypsy Roma and Traveller communities are, and can target resources effectively.</p>	<p>Initial draft April 2013</p>	<p>Helen Christmas</p>	<p><b>New</b></p>	<p>Year 1</p>
<p><b>Continue work to overcome issues with GP registration and to improve knowledge of different primary care options for those not registered (e.g transient families)</b></p>	<p>Improve access to primary healthcare. This is the gateway to accessing diagnosis and treatment, immunisation programmes and services such as midwifery.</p>	<p>Ongoing- <b>YTT leading in developing proposals to fund a health worker to promote health and wellbeing, incl vaccinations and obesity</b></p>	<p>TBA - this work was previously undertaken as part of a dedicated health visitor role - a case has been put forward to continue this. /YTT?</p>	<p><b>New</b></p>	<p>Work on this has been undertaken by health visitor lead in the past - need to identify new opportunities to continue and develop their work, especially since the PMS service has ended. 2013-2018 - dependent on capacity</p>

<b>Explore opportunities to target healthy lifestyle programmes based on identified local needs and opportunities.</b>	Evidence shows poorer health outcomes and lower life expectancy for Gypsies and Travellers.	Various	Public Health Team (Helen Christmas-Lead)/YTT?	<b>New</b>	Part of wider approach to tackling health inequalities. 2013-2015
<b>Explore opportunities to develop community health champion model within Gypsy Roma and Traveller communities.</b>	Wider health champion programme due to be developed - need to ensure Gypsy Roma and Traveller communities benefit. May be potential to overcome some of the barriers to accepting health advice and information if it's provided by a trusted community member.	2013-2015	Public Health Team (Helen Christmas-Lead)	<b>New</b>	2014
<b>Formally ask mental health and learning disabilities partnership board to undertake a piece of work around meeting the mental health needs of York's Gypsy and Traveller communities (and/or include this community in other needs assessment work that they undertake).</b>	Studies indicate high incidence of depression but low levels of treatment.	<b>YTT- developing proposals for investing in this priority area</b>	Mental Health and Learning Disabilities Partnership Board-Cath Snape/YTT	<b>New</b>	2013-2015
<b>Explore opportunities to increase uptake of vaccinations. Initial project to look at MMR uptake.</b>	Cases of measles amongst Gypsy Roma and Traveller communities linked to historically low uptake of immunisations and vaccinations.	Work starting Jan 2013, targets TBC when plans developed. <b>Links to be made to research by Prof. Cath Jackson</b>	Health Protection Unit / Helen Christmas	<b>New</b>	2013
<b>Seek agreement that the needs of Gypsy, Roma and Traveller communities will be actively considered by all Health and Wellbeing Board partners as part of Health and Wellbeing Strategy implementation and wider service developments.</b>	Responsibility to tackle health inequalities - all areas of work need to take into account the needs of our most vulnerable communities / those with the worst health outcomes.	Monitoring to be developed - potentially part of Health and Wellbeing Strategy monitoring	Paul Edmondson-Jones / Health Inequalities Partnership	<b>New</b>	2013-2018

Reduce reliance on smoking, drugs and alcohol	Undertake bespoke publicity campaigns with the Gypsy and Traveller community promoting drug and alcohol treatments	YTT to contribute towards training and raising awareness to ensure holistic approach and increased uptake of support services	Commissioning and Contracts Substance Misuse- Leigh Bell	On Track	2013-2018
Other key areas of additional work have been identified, but need further development with partners before specific objectives can be identified and prioritised. These include: - oral health - nutrition - sexual health and particularly contraception - late booking during pregnancy - low literacy - how services work with cultural issues like different concept of timekeeping and stoicism - health and safety / accident prevention (including swimming) - alcohol and substance misuse	These are all areas where concerns have been raised. We need to use the health needs assessment and community and service input to prioritise.	Various.	Health inequalities partnership?	New	2015

<b>Theme 3 - Improve Accomodation Supply and Standards</b>	<b>Progress to date - Completed / On track / Overdue - Not Met</b>
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Objectives:	Why	Target/date	Lead*	Notes
3.1 - Plan for the future provision of Gypsy Roma and Traveller sites to accommodate future need				

<b>Review appropriateness of existing Gypsy Roma and Traveller sites to meet needs and potential to accommodate additional pitches.</b>	National best practice guidance has been updated in relation to facilities and standards. Need to ensure that the sites are managable and decent to live on. Current site provision is lower than assessed need (36 additional Gypsy & Traveller pitches and 19 Showmen pitches required in York according to the North Yorkshire Gypsy and Traveller accommodation needs assessment 2009).	June 2013	Supported Housing Manager	<b>On Track</b>	Linked to the development of Osbaldwick site and ongoing site improvement programme
<b>Refresh Gypsy and Traveller Area Assessment (2008)</b>	Best practice suggests these be reviewed after 4 years	Aug-13	Supported Housing Manager	<b>New</b>	Need to commission an update linked to NY approach
<b>Develop plans to redevelop and expand the Osbaldwick site to meet need for additional pitches and grazing land</b>	Increase number of pitches available for the Gypsy Roma and Traveller population in York	Bid submission made to the Homes and Communities Agency successful- on site late spring/ early summer 2013 for completion end <b>2013</b> , subject to planning	Supported Housing Manager	<b>New</b>	Programme in place to ensure scheme delivered within 2013/14
<b>Extra pitch provision - Identify opportunities for new provision within the Local Plan. To include private developments and those for Showpeople</b>	To meet identified shortfall in pitches identified through the Gypsy and Traveller Area Assessment (GTAA) and Show Peoples Area Assessment. To meet statutory need for allocated land for use for Gypsy Roma and Traveller and showpeoples sites.	Identify land for sites by March 2013	CYC Planning/ Supported Housing Manager	<b>Completed</b>	Work ongoing to identify possible land for building individual or multiple pitches for any landlord or individual to purchase and apply for planning permission. The draft Local Development Framework- June 11 advises new provision should be found by 2030
<b>Review License agreement with reference the Mobile Homes Act 1983.</b>	Need to offer most appropriate form of tenure for Gypsy Roma and Traveller communities	May-13	Temporary Accomodation Manager	<b>On Track</b>	
					<b>Notes</b>

**3.2 - To refurbish the sites in a timely manner establishing a planned programme of improvement works**

<b>Refurbishment of sites, following stock condition surveys and consultation with the travellers</b>	Stock condition survey commissioned to identify the condition and lifespan of facilities provided on the sites	Planned programme agreed and to be delivered by March 2013	Supported Housing Manager	<b>On Track</b>	Criteria agreed and programme commissioned
<b>Develop and implement a 'Travellers choice' capital programme</b>	Need to develop a capital programme to ensure ongoing investment in the sites. In line with Tenants Choice programme for tenants in bricks and mortar homes	Policy document and Travellers version to be agreed by July 2013, review 2014	Supported Housing Manager	<b>On Track</b>	Ongoing capital funding to be secured.
<b>Undertake a feasibility study of amenity space provision on the Osbaldwick and Clifton sites</b>	No amenity and play space is available for the children on the sites nor within the immediate vicinity outside the sites	Jun-13	Temporary Accomodation Manager	<b>New</b>	Should form part of the Housing Services asset management plan, leading to recommendations for the LDF. Progress constrained by overall progress of the LDF
<b>Consider options to provide on site facilities for multi agency support sessions and meetings.</b>	No facilities exist on any sites to enable 1-2-1 or group sessions to take place between agencies and the Travellers. This has been identified as a priority through the strategy development work	Feasibility study to be carried out during consultation period of the Strategy and planning Osbaldwick re development up to April 2013.	Supported Housing Manager	<b>New</b>	Consider how a facility can be incorporated as part of the Osbaldwick re-development to improve management of the site and improve access to statutory and voluntary services - leading to reduced numbers of complaints, increased satisfaction amongst the community and improved outcomes across the Board

<b>Improve environmental standards on and around sites.</b>	There are health and safety issues on and around some sites, which can be illegal and often costly to address. These impact negatively on customer satisfaction with the local area.	Reduce complaints and improve satisfaction amongst Gypsy Roma and Traveller and wider community with their local area and site. Undertake customer survey by March 2013.	Temporary Accomodation Manager	<b>On Track</b>	Improvements against this objective would improve relations with the local community as part of addressing issues around community cohesion
<b>Monitor repairs system and ensure measures are implemented to reduce support staff time on sites with repairs operatives</b>	Support workers are required to attend some sites whenever repairs are required in order to facilitate relationships between contractors and travellers. This is resource intensive and needs to be phased out in future	Reduce time spent accompanying contractors by Dec 2013.	Supported Housing Manager/ Responsive Repairs Planning and Heating Manager	<b>New</b>	Risk assessment to be reviewed and agreed with Asset Management. Gradual withdrawal approach to be agree where practical and in line with risk assessment.
<b>3.3 - Gypsy and Traveller Allocations Policy</b>					
<b>Review policy with particular regard to the CBL allocations policy</b>	Homechoice allocations policy allow bidding for properties. Need to consult with travellers to investigate whether would be beneficial if they could do the same for pitches	Review of and consultation regarding allocations policy- 01/12/2013	Temporary Accomodation Manager	<b>New</b>	
<b>3.4 - Adaptations</b>					
<b>To review the appropriate installation of adaptations to the site and write into the policy and procedure.</b>	Ensure grant applications and adaptations are identified and equipment installed in a timely manner in line with any improvement works on the sites.	Dec-13	Temporary Accomodation Manager	<b>New</b>	Considerable investment in upgrading of sites to eradicate Health and Safety issues and ongoing education work with travellers. Consideration to be given to joint funding de commissioned toy bus.
<b>3.5- Customer Satisfaction levels</b>					

<b>Maintain and where possible improve levels of customer satisfaction with the local area and site.</b>	There have been a number of site related issues over recent years, involving the role of enforcement action, site improvements and repairs, animal welfare and pitch allocation.	A minimum of 95% satisfaction with CYC management services each year. Reduction in complaints from local residents- reduction of 10% each year to 2018	Temporary Accommodation Manager	<b>On Track</b>	Annual survey to be means by which to assess improving satisfaction levels. Have your say to be used to monitor complaints
<b>3.6- Continue to provide appropriate housing support to the Gypsy Roma and Traveller Community</b>					
<b>Increased and ongoing customer engagement to inform the development of future services and increased understanding of the needs of the growing Gypsy Roma and Traveller community.</b>	To ensure the needs of customers are fully understood and test if services are responsive to these needs through satisfaction surveys	Higher levels of customer engagement from this customer group. Increased number of Gypsy Roma and Traveller households completing customer satisfaction monitoring returns each year or giving views in other ways.	CYC Housing / Service improvement team	<b>AMD to undertake customer survey by December 2013.</b>	Names of community members wishing to become more involved in monitoring Strategy and other issues gathered through recent consultation work.
<b>Consult on establishing a Gypsy and Traveller resident group and gauge levels of interest.</b>	There are no existing mechanisms within the Council for engaging the community other than surveys	Group to be established for consultation purposes to be maintained January 2013	York Travellers Trust/Housing/Service improvement Team	<b>On Track</b>	YTT facilitating a focus group on our behalf to engage and consult with the community on issues relating to the strategy. Need to identify those who can meaningfully engage in future and consider appropriate support and development opportunities
<b>3.7- Ethnic Minority profiling and monitoring</b>					
<b>Ensure a Policies and Procedures document is developed outlining roles and responsibilities and standards on the cities Travellers sites.</b>	This existing documents need to be consolidated and updated to ensure a clear, concise and user friendly document is available for all to refer to.	Ongoing	Temporary Accommodation Manager / Service Improvement Team	<b>On Track</b>	



<b>Ensure that Gypsies and Travellers are included in the regular ethnic minority profiling and monitoring and ensure data is analysed and used to inform service improvement and development.</b>	Gypsy Roma and Travellers are one of the cities biggest ethnic minority groups and are often reluctant to self identify as being from the community due to the risk of prejudice	Ongoing	Temporary Accommodation Manager / Service Improvement Team	<b>On Track</b>	Difficult to monitor this as data held on systems will only give back information following input. Not all members of the Gypsy Roma and Traveller communities will self identify for reasons including perceived risk of discrimination.
<b>Expand the Housing Gypsy Roma and Traveller Newsletter to promote a multi agency approach</b>	Used to promote good practice and aid communications within the travelling community and across internal and external agencies.	Ongoing	Temporary Accommodation Manager	<b>On Track to commence new style from Spring 2013</b>	
<b>Ensure fair and equal treatment of offenders from the Gypsy, Roma and Traveller Community</b>	High levels of disadvantage reported on release from prison amongst the community	TBA	NY Probation Service- Peter Hart	<b>New</b>	
<b>Ensure fair and equal treatment of prisoners from the Gypsy, Roma and Traveller Community</b>	High levels of discrimination reported by community in prisons	TBA	TBA	<b>New</b>	
<b>Review procedures to enable effective multi-agency support work with travellers living on the roadside.</b>	It is essential to engage with Travellers on the roadside at earliest possible opportunity to offer support and sign post to relevant agencies.	Aug-13	Temporary Accommodation Manager	<b>On Track</b>	Need to review in light of this Strategy
<b>3.8- Management of the Cities Travellers sites</b>					
<b>Review the management arrangements for the Cities current three Local Authority run sites</b>	Ensure a cost effective and sustainable approach to effectively managing the sites for the future	Jun-14	Supported Housing Manager	<b>New</b>	

Theme 4- Improving Community Safety				Progress to date - Completed / On track / Overdue - Not Met	
Objectives:	Why	Target/date	Lead*		Notes
Develop a citywide approach to the issue of tethered Gypsy Roma and Traveller horses	There have been a number of incidents and complaints over recent years regarding horses lose on highways, aswell as being tethered on unauthorised land	Develop a policy and procedures outlining the citywide approach and achieve Cabinet Member approval by March 2013	Steve Waddington	On track	
Establish a baseline figure for numbers suffering from domestic abuse within the Gypsy Roma and Traveller communities	It is believed that a higher than average incidence of domestic abuse exists within Gypsy Roma and Traveller polulation. Cultural barriers are believed to be one reason that women from these communities stay in violent relationships for longer than other women. A reluctance to deal with the police, coupled with a lack of knowledge about mainstream services, may complicate the situation.	Snap Shot Survey to be undertaken with the Gypsy Roma and Traveller community as a means to identify extent of issue. Ensure MARAC (Multi Agency Risk Assessment conference) database link to Gypsy Roma Traveller Community. Identify Refuge figures?	IDAS (Independent Domestic Abuse Services)-Jo Beilby	New	Use to promote legal requirements / good practice / news and events / promote other agencies and health and wellbeing
Continue to ensure women from within the Gypsy Roma and Traveller community have access to information and services relating to domestic abuse; including drop in Surgeries around safety planning, keeping themselves and children safe and what services are available.	Significant barriers exist to women from this community reporting incidences of Domestic Abuse	Ongoing	YTT/ IDAS- Jo Beilby	On Track	Ensure relevant advice and support is available re. domestic violence.

<b>Address issues relating to Hate Crime experienced by the Gypsy and Traveller Community</b>	High incidence suffered by the Gypsy Roma and Traveller Community and links to Hate Crime Strategy	TBC	Jackie Jackson	<b>New</b>	
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**Theme 5 - Employment and financial inclusion**

**Progress to date -  
Completed / On  
track / Overdue -  
Not Met**

<b>Objectives/Outcomes</b>	<b>Why</b>	<b>Target/date</b>	<b>Lead</b>	<b>Progress to date</b>	<b>Notes</b>
<b>Employment</b>					
<b>Develop a better understanding of the profile, aspirations and needs of the community to better support them in connecting with employment or business start-up opportunities.</b>	Having a clear picture of this information will enable us to target and tailor support and advice to the community more effectively.	Carry out primary and secondary research to fully understand the profile, aspirations and needs of the community. Ensure closer working with YTT and ensure agreed actions / activities to the broader Employment & Skills Strategy for the city.	Julia Massey	<b>New</b>	
<b>Ensure opportunities for schemes such as apprenticeships and work experience are targetted and accessible to members of the community.</b>	There are lower levels of employment and skills amongst the community, than the wider population and a targetted and tailored aproach would be beneficial to address these inequalities.	Explore opportunities to promote apprenticeships and work experience schemes across the community.	Julia Massey/ Laura Ward-HR	<b>New</b>	<b>Explore opportunities for Gypsy Roma and Travellers to be employed/ on apprenticeship by contractors in expanding the Osbaldwick site</b>

<b>Ensure members of Gypsy Roma and Traveller communities have same access to paid employment as general population.</b>	Members of the Gypsy Roma and Traveller communities in work tend to be self employed and predominantly men. Whilst many women stay at home and fulfil childcare and housekeeping roles. More people are seeking paid employment including youngsters leaving school and college and there is a need to ensure appropriate skills are developed and equality of opportunity is allowed.	Develop closer links with key agencies including Job Centre Plus, Future Prospects, National Careers Service. Seek opportunities to bid for funding from Economic Inclusion Fund to support local initiatives. <b>YTT to support 30 people per year into employment and to keep a job. YTT deliver Equalities and Diversity Training to job centres.</b> 2013-2015	Julia Massey and YTT	<b>On Track</b>	
<b>Financial inclusion</b>					
<b>Ensure a comprehensive debt counselling and budgeting support and advice service</b>	A significant proportion of the Gypsy Roma and Traveller Community claim benefits and will be adversely affected by changes to the benefits system. Couple with low levels of literacy and computer skills support to manage their benefits and finances will be critical	2013-2014	CAB and YTT-funded by JRF	<b>New</b>	
<b>Gypsies and Travellers are able to assert their legal rights at work</b>	Members of the community report high levels of discrimination in all areas of their lives including employment	2012-14	Ali Jones- CAB	<b>On Track</b>	Advice delivered as part of the CAB Traveller Project, complex cases referred to the specialist CAB Employment Team

<p><b>To ensure that individuals and families make best use of their current income and are able to resolve debt problems</b></p>	<p>Because many in the communities are on low incomes, the rise in the cost of living will make it harder to budget and debts may rise. Monthly payments of Universal Credits will mean greater need for effective budgeting</p>	<p><b>Support community to undertake appeals and through employment tribunals as required. 2013-14</b></p>	<p>Ali Jones CAB and Christine Shepherd YTT</p>	<p><b>On Track</b></p>	<p>CAB will deliver Money Management, as stand alone training sessions and as part of courses run by YTT, using the Small Changes booklet. CAB will provide money advice and, for complex cases, may referrals to CAB debt specialist.</p>
<p><b>Maximise access to in work and out of work benefits</b></p>	<p>A significant proportion of the community claim benefits, however many have lower levels of literacy and computer skills than the general population, and the changes to the benefits system, especially Universal Credits and the requirement to manage claims online present significant obstacles.</p>	<p>Identify the profile of those claiming out of work benefits within the community. Ensure appropriate advice and support is offered to maximise uptake.-2013-14</p>	<p>Ali Jones CAB &amp; Christine Shepherd YTT</p>	<p><b>On Track</b></p>	<p>The JRF are funding a CAB Traveller Project, led by CAB in partnership with YTT, to make CAB advice services available to members of the communities. The project will supplement the work of YTT</p>
<p><b>Strategic Aim 6 - Community engagement and Partnerships</b></p>				<p><b>Progress to date - Completed / On track / Overdue - Not Met</b></p>	
Objectives	Why	Target / date	Lead	Notes	
<p><b>Publish a multi agency Gypsy Roma and Traveller handbook</b></p>	<p>To ensure that all Gypsy Roma and Travellers have the knowledge to identify and approach any agency they need to have contact with- <b>incorporate myth busting and community cohesion element for wider community</b></p>	<p>Mar-14</p>	<p>TBA/ YTT to lead?</p>	<p><b>One already exists but needs updating</b></p>	

<b>Increase the number of joint assessments for vulnerable Gypsy Roma and Traveller customers</b>	To ensure that all Gypsy Roma and Traveller have the knowledge to identify and approach any agency they need to have contact with	100% of vulnerable customers requiring a multi agency approach receiving joint assessment and or care planning	Temporary Accomodation Manager	<b>On track</b>	all known customers now receiving multi agency approach but need to ensure this continues.
<b>To ensure that the York multi agency information sharing protocol is maintained and developed</b>	To ensure that all Gypsy Roma and Travellers access the right service in a timely manner	All Gypsy Roma and Traveller new to area	CYC Travellers support, Environmental Services, Travellers Education, York Travellers Trust, Health Visitor liaison officer, Police	<b>On track</b>	
<b>Raise awareness of Gypsy Roma and Traveller needs and way of life with elected members and the wider community through joint events / meetings.</b>	Need to ensure a common understanding of the culture and traditions of Gypsy Roma and Travellers communities and explore improved community cohesion	Wider partnership event to be delivered in York- <b>September</b>	CYC/YTT	<b>On track</b>	New member induction training underway, including accompanied site visits for new members. All new staff offered site visits as standard. Need to build on sub regional myth busting training
<b>Identify all staff and other agencies having contact with Gypsy Roma and Traveller customers and ensure they all complete equalities training re. Gypsies and Travellers.</b>	Members of the community can be prevented from accessing statutory services if they perceive discrimination. Staff who are familiar with the culture and traditions of this community can offer more accessible and improved services.	By Dec 2013 and then annually thereafter.	Housing-TBA	<b>On track</b>	Need to build on sub regional myth busting training
<b>Ensure a co-ordinated approach to implementing the forthcoming policy in relation to Gypsy Roma and Traveller horses. Ensure continued advice given on animal husbandry</b>	Owning horses is a central part of the culture and traditions of the community and support nis needed to ensure the animals are managed and cared for well	Ongoing	Housing/ Environmental Health/ RSPCA	<b>On track</b>	

<b>Develop an community engagement strategy with the GRT community</b>	To ensure that the community's views are included in the development of services and management of the sites.	Develop approach by March 2014	Housing/ Neighbourhood management unit	<b>New</b>	
<b>All agencies to follow information sharing protocol to ensure timeley response to Travellers new to area or passing through or changing location within area (agencies include: CYC Travellers support workers, Environmental Services, Travellers Education Service. York Travellers Trust, Liaision Health Visitor, Police)</b>	A co-ordinated approach can ensure better quality and joined up responsive services, whilst avoiding duplication and preventing members of the community being missed	All Travellers new to area or newly re-settled in area referred to Liaison Health Visitor	Housing/ Environmental Health	<b>On Track</b>	(one already exists with CYC Housing but should be a muliti agency resource
<b>Develop a partnership approach to improving community cohesion and engagement between the GRT Community and wider community</b>	Develop a co-ordinated approach to ensuring the needs and aspirations of all communities are heard and an appropriate balance struck to enable them to live side by side and reduce tensions	Ongoing	Housing/ Neighbourhood Managment Unit/YTT	<b>On Track</b>	JRF event in summer 2013 and ongoing discussions with Mary Bailey underway
<b>* CYC = City of York Council / PCT = York and North Yorkshire Primary Care Trust / CAB = Citizens Advice Bureau / YTT = York Travellers Trust / HARP = Housing and Resource project / IDAS = Independnet Domestic Abuse Service (formerly Womens Aid)</b>					

