



Service Inspectors

Service Inspector Impact Assessment 2018-2019



Housing Services

Type of involvement

This resident led panel made up of 5 residents met every month.

They work with Officers to look at how services are delivered by Housing.

They monitor services, challenge weakness and make recommendations to improve the services.

What has happened?

Outputs

The Tenants Choice and Standing Water programmes will be monitored when the contracts are awarded.

A plan has been produced to make sure all tenants within these programmes are given the opportunity to participate.

The condition of properties when they are let continues to be monitored.

So what?

Impact

Monitoring of the Tenants Choice and Standing Water programmes can begin as soon as the contracts are in place.

Properties meet the standard when they are let.

Impact

Medium

Value for money

costs and resources

Tenant hours	84
Travel	£221.60
Total	£221.60

We believe overall Value for Money to be

GOOD