<u>Summary of LTP3 Stage 2 consultation 'Dialogue' workshops</u> <u>June - July 2010</u>

The informal LTP3 Stage 2 consultation 'Dialogue' comprised:

- On-line survey on the Council's web-site
- On-line survey by York Business Forum
- Face-to-face consultation by City of York Council at:

'Transport Interest Group' workshop	14 June 2010
'Equality Advisory Group' workshop	14 June 2010
LTP3 Resident Focus Group *	14 June 2010
York Environment Partnership, Transport Sub-group	16 July 2010
York Quality Bus Partnership	28 July 2010
	'Equality Advisory Group' workshop LTP3 Resident Focus Group * York Environment Partnership, Transport Sub-group

Note The results from the Resident Focus Group denoted thus(*) is reported separately

<u>Purpose</u>

The Stage1 Consultation, carried out over the winter of 2009, identified the high level pressures and challenges that face transport in York now and in the future and also suggest actions to tackle the transport challenges. Following on from this, much work has been done by Council officers to compile an evidence base. But, there are still some areas where this evidence could be strengthened. Attendance by officers at the various meetings offered the opportunity for the attendees to raise and discuss any further evidence and other information, under various themes, needed for setting the direction of LTP3

The aim was for the consultation to help shape and inform the policies and measures to be taken forward in a Draft 'Framework' LTP3, to be issued for consultation in autumn 2010.

Summary

Below is a concise summary of the matters raised and discussed, under the various themes, at the face-to-face consultation events.

Accessibility

Places

- 1. **Accessibility within 'quadrants'** of York is good, but not so good between them
- 2. York Hospital has poor access, particularly by bus.
- 3. **Clifton Moor** is difficult to access by means other than a car.
- 4. Northminster Business Park difficult to get to
- 5. **Monks Cross** difficult to get to (by public transport), particularly for People with mobility impairments.

- 6. **Rural areas** (e.g. Hessay and Weldrake) **are isolated** in terms of PT. Also poor access to/from **New Earswick**.
- 7. Too city-centre focused

Public transport (PT)

- 1. Many people, particularly in deprived areas, are **totally reliant on PT** for getting around.
- 2. **Congestion** needs to be tackled to improve PT unreliability of journey often makes people late
- 3. **Amenities and information** at bus stops needs to be improved for people with learning difficulties / impairments, particularly when changing between buses.
- 4. Need a standard (easy to understand) display product
- 5. A single city-centre interchange is less effective than Improving existing main stops in the city centre.
- 6. Cross ticketing required for cross-city buses.
- 7. Restrictions on hours of concessionary travel for people with learning difficulties makes it difficult for them to get to jobs/education/training
- 8. Policy should support commercial services through a comprehensive programme of bus priority and traffic management for the city centre, and on a corridor by corridor and area by area basis
- 9. Bus Policy should be broader than just Park & Ride
- 10. Higher cost of PT Vs car travel for families
- 11. Make **taxi 'coupons' open to more taxi operators** as some people like to stick to operators they know
- 12. Upgrade **Harrogate rail line** and rolling-stock

Cycling

- Footstreet restrictions prevent penetration to and through the city centre
- 2. Cycle/pedestrian conflict
- 3. Where should cycle parking go? e.g. move away from pedestrian areas into car parks.

Vulnerable groups

- 1. Need to support special transport services e.g. Dial & Ride
- 2. **Disabled drivers in the Footstreets** should they be allowed? if so where?
- 3. More **legible street names** (currently designed for motorists)

Environment

Noise

- 1. No areas with particular noise issues were identified, although noise levels in Eastern Terrace have increased since right turn ban at Mill Lane, onto Heworth Green, introduced.
- 2. **Speed humps** in specific areas cause noise e.g. heavy vehicles

- 3. Traffic noise from Ring Road and A64
- 4. Powered two-wheelers (e.g. modified mopeds) are a source of noise
- 5. **Air Quality** is a more important environmental consideration as not enough has been done, to date, to improve poor air quality.

Severance

- 1. Villages north of A1237 ring road affected by it
- 2. More priority and facilities for pedestrians
- 3. Families with young children with **no safe access to playgrounds**
- 4. Number of **river crossings** is an issue
- 5. **Main roads** and **Railways** contribute to severance

Heritage

- 1. Vehicle damage (collision and pollution)to Bars and other structures
- 2. Better **public realm** environment where traffic isn't allowed
- 3. Vistas and corridors need to be preserved e.g. Micklegate
- 4. **Road Closures** (e.g Gillygate for roadworks) have created a positive local environment, but need to be mindful of displaced impacts on other areas and emergency vehicle response times.

Green Space

- 1. Routes through green space, e.g. riverbank cycle routes, not promoted enough.
- 2. **Flooding** diversions and prompt clean-up
- 3. Night-time safety of off road cycle routes.

River and riverbanks

- 1. Riverside walkway/boardwalk– fencing required?
- 2. Use of **riverbanks for cyclists** (e.g. to Poppleton, Designer Outlet)

Health & Travel Links

- 1. **Speed/safety:** (are) **barriers** to active travel.
- 2. **Making people more aware** of the impact on health e.g. have real-time air quality emission displays.
- 3. **Is 'health' the primary message** when promoting active travel?
- 4. **Educate**, don't preach.
- 5. **Working with businesses** Employers need to be part of strategy.
- 6. **Rail corridor(s) potential** north of city into York Central & Scarborough line
- 7. **Pedestrian audits** at GP surgeries needed?

Other issues

- 1. **Economic well-being of city centre** access by car needed
- 2. Simple publicised (PT) complaints procedure needed
- 3. **Schools** are important
- 4. Support for City of York Council powers to enforce moving traffic offences