

Dylan Griffin – Business Intelligence Apprentice

Who are you?

Dylan Griffin – Business Intelligence Apprentice at City of York Council

What apprenticeship are you doing?

Level 2 IT Application Specialist

Education:

Manor CE School and then York College

Why did you choose to do an apprenticeship?

Apprenticeships are becoming increasingly important in the investment in the skills of young people. I chose an apprenticeship because it emerged as a good start-point for a career in IT and an educational way of earning a living. I have had a strong interest in politics since leaving school, this coupled with the chance of learning technical skills was the reason I chose to apply to CYC.

What do you do at City of York Council?

I am involved in the production of information and data that is used around all service areas to monitor performance against internal and externally set targets.

What does your job involve?

The Business Intelligence team receives data from all directorates in raw format; our team takes the data and uses different technical software to transform it into multipurpose snapshots that are used in finance & performance monitoring. Reports written from this data are used as support for making business decisions. I am responsible for the initial storage of the data in our centralised database, to make sure it is consistent and correct.

What has been the best lesson so far?

My IT skills have taken a massive step forward since starting as I've been fortunate to be offered multiple technical courses, ranging from Intermediate to Advanced level use.

Hobbies:

Badminton, Football, Current Affairs (Local & National) and I'm something of a whiz in the kitchen.

Dylan completed his apprenticeship in 2016 and continues to work in the Business Intelligence team.

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