



Leasehold Scrutiny Panel

Issue 2

April 2018

New Contact details

As you will know Housing Services has recently undergone a restructure. The support for Leaseholders was within this restructure, these are the new contact details you might need;

Peter Holt, Account and Asset Team Leader, tel:01904 555881 or email peter.holt@york.gov.uk

Claire Race, Asset Officer, job share tel: 01904 556046

Nicola Coley– Samuels, Asset Officer job share tel: 01904 556047

Both can be contacted by email; HHASC.HAO@york.gov.uk or housing.leaseholder@york.gov.uk

Insurance

As you know the insurance cover we have through our service charge covers four perils (fire, lightning, explosion and aircraft).

Some City of York Council Leaseholders have insurance cover for other perils with these insurers:

- Towergate
- Saga
- Age UK
- Yorkshire Building Society
- Churchills
- CIA Insurance

If you know of any others please contact Julie Hood (contact details on page 2)

We cannot guarantee that these companies will agree to insure your property.

Gardening Charges

We continue to work on getting clearer, consistent charges for the gardening work on communal space. We will keep you updated with progress.

Volunteering

Do you have a bit of time to volunteer?

Do you know that York CVS can help?

for more information check out their website : yorkcvs.org.uk or telephone 01904 621133 or email enquiries@yorkcvs.org.uk

Communal Repairs can be reported by email: housing.repairs@york.gov.uk

We are currently working to:

- get clearer, consistent gardening costs
- Keep an up to date list of insurers who will provide insurance for Leaseholders

Want to know more?

We meet once a month at West Offices, progress is slow but we are helped along with tea, biscuits and a rather large helping of humour!!

We would love others to join us - many hands make light work - so if you have an hour or so one evening a month and would really like to make a difference for all City of York Council Leaseholders give Julie a ring to find out when our next meeting is or check out our web page at www.york.gov.uk/leasehold-scrutiny-panel.

Ring Julie Hood, Housing Equalities and Engagement Facilitator on 01904 552097 or email julie.hood@york.gov.uk

Read the new Leasehold Manual on the Leasehold Forum web page at www.york.gov.uk/leaseholderforum