Our Vision

York is a place where we recognise the unique strengths of individuals and communities. We support people to live happier, healthier, longer and more independent lives, reducing inequalities. We work in partnership to provide support at home that is accessible, affordable, safe, high quality, and promotes fairness and independence.

Our Commitments



Taking a strength-based approach

Joined up care and support





Helping people stay at home

Making best use of our resources





Wellbeing for all

Valuing carers





Keeping people safe

Supporting our workforce



Our Approach

Being personcentred and outcomes-focused

A skilled and valued workforce

Delivering highquality and flexible support

Using our data for the best decisions

A focus on co-production

Strong partnerships

Ensuring safe and fair services

Managing our resources well

Our Priorities

- Get the best from a strengthbased approach
- 2 Ensure
 "best value
 duty" in
 delivering and
 commissioning
 services
- Make sure our services are high-quality
- 4 Make sure homes support independence
- 5 Improve the data used in commissioning decisions
- 6 Reduce the need for care and support
- 7 Work with health services to improve care
- 8 Use technology to improve care and support
- 9 Help people get from hospital to home quickly
- 10 Involve more people in planning their care and in the design of services
 - 11 Work together with other Local Authorities