

ourcity

Our

Big

Conversation

**Important
resident surveys
inside** page 05



Your chance to be heard

This is your chance to get involved in a city-wide discussion, helping us to get to grips with some of the biggest challenges facing York.

We are asking you to shape our response to three major themes for the city – **carbon reduction**, **future transport priorities** and **York's economy**. These policies will shape the way we move around, how we work and lots more about life in York for at least the

york.gov.uk/OurBigConversation

[CityofYork](#)

[@CityofYork](#)

[@CityofYorkCouncil](#)

next decade. You will find more information on each theme in this edition of 'Our City' to help inform your views.

Get involved today

We've tried to make it as easy as possible for all residents to get involved.

- If you're online, you can take one of our online surveys. There's a short one if you only have a few minutes, or a longer one if you've got time to think about things in a bit more detail. There's also a survey just for businesses.
- If you're not online, you can answer all the key questions in the survey starting on page 5.
- You can join the conversation on the council's social media channels – just follow us to get involved.

Help us shape York's future

We want to hear more voices than ever before. We're building networks and inclusive approaches to make sure all residents have a voice, including those with additional accessibility requirements, children and young people, LGBTQ residents, black and minority ethnic people, older people and students across the city. We'll share what you're telling us, so you know what other people in the city think and why we make decisions.



How to have your say



If you have internet access, you can find out more and fill in this survey at york.gov.uk/OurBigConversation

If you do not have access to the internet, you can simply fill out the survey on the following pages. To have your views included we need to receive this Monday by 19th July.

FREEPOST RTEG-TYYU-KLTZ

Business Intelligence (49)

City of York Council

West Offices

Station Rise

York

YO1 6GA

Survey on page 05
or [york.gov.uk/
OurBigConversation](https://york.gov.uk/OurBigConversation)

Help Shape the Future of Travel in York

The pandemic has changed many aspects of our lives, not least how and why we travel. These changes, as well as an increased focus on carbon reduction and sustainability, will be at the heart of the development of a new Local Transport Plan (LTP) for York.

Current proposals for the LTP recognise that whilst the plan is taking place in an era of great change, there are some things we know we need to consider.

This includes major schemes such as York Central and York Station Frontage, as well as rules set by regional and central government. The transport plan will play an important role to meet the council's aim to be carbon neutral by 2030.

The key priorities for the city are:

- reduce congestion on the city's roads,
- improve air quality,
- increase accessibility,
- make it easier for residents and visitors to choose active travel and public transport,
- reduce car use in York, particularly within the city walls and around schools

Help set the direction of travel

Importantly, for the council to create a plan covering at least the next decade we are asking for the views of residents as part of Our Big Conversation.

Carbon reduction – at the heart of York's recovery

In 2019, City of York Council declared a Climate Emergency and set an ambition for York to be a carbon neutral city by 2030.

We recognise the threat of climate change at both a global and local scale, from flooding to farming. We're committed to delivering bold, local climate action to deliver economic and social benefits for all our residents, such as:

- new green jobs in York
- economic savings
- market opportunities
- improved health and well-being for York residents

We have already made an ambitious start to refocus our economy, working with partners to create a clean air zone, developing zero-carbon homes (which also have virtually no heating bills!) and welcoming new electric waste vehicles and a fleet of electric Park & Ride buses. We are also looking at ways we can remove waste and re-use resources at every stage of how we produce and consume things. For the emissions we can't remove we are looking at ways to off-set them through other projects, like tree planting across the region.

Now, as part of 'Our Big Conversation', we want to hear what your ideas are when it comes to tackling the Climate Emergency and achieving our ambition to become a carbon-neutral city by 2030.

Survey on page 05 or
york.gov.uk/OurBigConversation



About you - if you don't wish to complete this section your answers will still be counted.

Postcode

Gender

Do you identify as transgender/trans

Prefer not to say No Yes

Your Age? (Please select the appropriate range)

Prefer not to say Under 16 16-24 25-39 40-55 56-59 60-64 65 +

Do you consider yourself disabled? if yes, how would you describe your disability:

Yes No Physical Sensory Mental health condition

Learning disability Other (please specify)

You and Climate Change

How strongly do you agree with the ambition for York to become a zero carbon city by 2030?

Strongly agree Slightly agree Neutral Slightly disagree Strongly disagree Don't know

Do you have any comments about York's zero carbon ambition?

Which of the following objectives do you think should be the most important parts of the city's Climate Change Strategy? (Select up to a maximum of 5)

Fair and inclusive Delivered at best value

Build sustainable communities

Create new employment and investment opportunities

Improve health and wellbeing Increase collaboration and co-operation

Improved housing Efficient and affordable transport system

Access to new learning and skills training Fast and reliable internet access

Strengthening local communities Other (please specify)

By 2030, there will be some carbon emissions that we cannot remove. We can 'offset' these remaining emissions to achieve our zero carbon ambition. To what extent do you agree that City of York Council should employ carbon offsetting in order to achieve zero carbon by 2030?

Strongly agree Slightly agree Neutral Slightly disagree Strongly disagree Don't know

Please give further information to support your choice if you wish.

What actions should we, as a city, prioritise for supporting our zero carbon ambition?

- Discourage the use of private vehicles
- Increase support for electric vehicles
- Provide more opportunities for walking and cycling
- Promote the use of public transport
- Reduce the amount of waste we produce
- Increase recycling rates and make it easier for households and businesses to dispose of their waste in a sustainable way
- Increase the amount of renewable generation technologies, such as solar photovoltaics
- Enforce minimum energy efficiency standards in the private rented sector
- Retrofit the city's homes and buildings to improve their energy performance
- Buy green energy
- Identify more land for tree planting
- Improve the sustainability of local food production
- Include a measure of carbon emissions for making purchasing decisions
- Other (please specify)

Carbon emissions for the whole of York in 2018 are estimated to total 887,000 tonnes. This represents an average carbon footprint of 3.9t per person. By 2030, we will need to reduce our emissions to an average carbon footprint of 1.5t per person.

Have you already taken or plan to take any of the following steps to reduce your carbon footprint? (Tick one answer per row):

	Already taken	Have not taken but plan to take in future	Have not taken and do not plan to take
Improvements to my home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Changes to my personal travel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Changes to my purchasing habits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reduced amount of waste	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thinking about the areas listed above where you have not yet acted on, which, if any, of the following are preventing you from taking action to...? (Tick all that apply)

	Reduce your carbon footprint	Prepare for the impacts of climate change
I don't know how / lack of information	<input type="radio"/>	<input type="radio"/>
Cost	<input type="radio"/>	<input type="radio"/>
Don't have time	<input type="radio"/>	<input type="radio"/>
Lack of infrastructure	<input type="radio"/>	<input type="radio"/>
Inconvenience	<input type="radio"/>	<input type="radio"/>
No alternatives	<input type="radio"/>	<input type="radio"/>
Lack of interest	<input type="radio"/>	<input type="radio"/>
Other (please specify) <input type="text"/>		

What other actions could individuals take to support the city's zero carbon ambition?

What actions could the council or other organisations in the city take to make it easier for you to make the changes as an individual?

To what extent are you concerned about the following impacts of climate change in York?
(Tick one answer per row)

	Extremely	Very	Somewhat	Not so	Not at all
Flooding	<input type="radio"/>				
Overheating	<input type="radio"/>				
Food security	<input type="radio"/>				
Loss of biodiversity	<input type="radio"/>				
Water supply and security	<input type="radio"/>				
Extreme weather events	<input type="radio"/>				
Forced migration/dislocation	<input type="radio"/>				

You and the economy

Do you have access to the internet at home?

- Yes No, but I can access the internet elsewhere No, and I cannot access the internet elsewhere

If you have access to the internet...

How have your online shopping habits changed compared to before the pandemic?
I am shopping online...

- Much more than before Slightly more than before The same amount Slightly less than before Much less than before Don't know / NA
-

To what extent do you agree that your current broadband service/speed meet your needs and that of your household?

- Strongly agree Slightly agree Neutral Slightly disagree Strongly disagree Don't know
-

Which of the following best describes your employment circumstances since the start of the pandemic?

- I have only worked from home
- I have worked both from home and at my usual workplace
- I have continued to work in my usual workplace
- I have not worked since before the start of the pandemic
- I have been furloughed for most or all of the last year

To what extent are you expecting to work from home in the future compared to before the pandemic?

- | | | | | | |
|-----------------------|---------------------------|-----------------------|---------------------------|-----------------------|-----------------------|
| Much more than before | Slightly more than before | The same amount | Slightly less than before | Much less than before | Don't know / N/A |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Are you interested in starting your own business?

- Yes No Unsure

If you do not own your own business, has anything prevented you from starting your own business in the past? (Tick all that apply)

- | | |
|--|---|
| <input type="radio"/> Lack of finance | <input type="radio"/> Lack of knowledge |
| <input type="radio"/> Confidence | <input type="radio"/> Time constraints / existing commitments |
| <input type="radio"/> Never considered it before now | <input type="radio"/> Other (please specify) |

To what extent do you agree with the following? (Tick one per row)

	Strongly agree	Slightly agree	Neutral	Slightly disagree	Strongly disagree	N/A
I feel optimistic about the security of my job or business	<input type="radio"/>					
I feel optimistic about my future career prospects	<input type="radio"/>					
I feel optimistic about the career prospects of my family	<input type="radio"/>					

What is your current employment status? (Tick all that apply)

- Working full-time (30 or more hours a week) Working part-time
 Business owner/self-employed Unemployed
 Student (and not working) Retired

When was the last time you undertook work-related training?

- Within the last year Within the last 2 years
 Within the last 5 years More than 5 years ago
 I have not undertaken any work-related training since leaving education N/A

Which of the following skills would you be interested in learning in future to help you adapt within the job market? (Tick all that apply)

- Administration and organisational skills Management/leadership skills
 Basic IT skills Advanced/specialist IT skills
 Business/Financial planning Communication skills
 Science, technology, and engineering skills Sales and marketing skills
 Customer care Basic skills (i.e., Maths and English)
 Foreign languages Team working
 Skills for the green economy N/a
 Other (please specify) None of the above

How important are the following factors when undertaking a work-based skills training course? (Tick one answer per row)

	Very	Quite	Neutral	Not very	Not at all	N/A
Required by my employer	<input type="radio"/>					
Guaranteed job or new employment opportunity	<input type="radio"/>					
No financial cost to myself	<input type="radio"/>					
Flexible – I can fit training around current job and/or responsibilities	<input type="radio"/>					
Professional accreditation included	<input type="radio"/>					
The training organisation	<input type="radio"/>					
The way the training is delivered e.g, face to face, distance learning, blended	<input type="radio"/>					

You and transport

Which modes of transport do you currently use for each of the following activities? If you are currently working/studying from home, please select “not applicable”. (Tick all that apply)

	Travelling to your usual place of work / study	Services (e.g. supermarket, doctor etc.)	Entertainment (e.g. cinema, restaurants)	iv. Parks and open spaces
Walking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Park & Ride	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Petrol/diesel/hybrid car (as a driver)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Petrol/diesel/hybrid car (as a passenger)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Electric vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taxi	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E-scooter / E-bike	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not applicable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How often have you used these modes of transport in the last year? (Tick one per row)

	Daily	Several times a week	Weekly	Several times a month	Several times a year	Less often	Not used
Walk entire journey	<input type="checkbox"/>						
Cycling	<input type="checkbox"/>						
Bus	<input type="checkbox"/>						
Rail	<input type="checkbox"/>						
Car	<input type="checkbox"/>						
Taxi	<input type="checkbox"/>						
E-scooter / E-bike	<input type="checkbox"/>						

What prevents you from using sustainable transport more often? (Tick all that apply)

- Need to carry items for work
- No regular bus service
- Park & Ride doesn't operate late enough
- Other
- No suitable cycle route
- Too far to walk / cycle
- Cost

Please specify

How would you prefer to travel for the following journeys (Tick one per row)

	N/A	Walk	Bike	Bus	Park & Ride	Rail	Car	Home / delivery
Going to work	<input type="radio"/>							
Going to school or college	<input type="radio"/>							
Leisure or entertainment trips	<input type="radio"/>							
Visiting friends/relatives locally	<input type="radio"/>							
Visiting friends/relatives longer distance	<input type="radio"/>							
Shopping for small items	<input type="radio"/>							
Shopping for heavy items	<input type="radio"/>							
Other journey (please specify)	<input type="text"/>							

In general, how well do you feel the following transport systems in York meet your needs? (Tick one per row)

	Very	Quite	Neutral	Not very	Not at all	N/A
Walking routes	<input type="radio"/>					
Cycling routes	<input type="radio"/>					
Bus routes	<input type="radio"/>					
Rail services	<input type="radio"/>					
Road networks	<input type="radio"/>					
Taxis	<input type="radio"/>					
E-scooter routes	<input type="radio"/>					
Electric vehicle charging points	<input type="radio"/>					

Which, if any, of the following steps have you taken or plan to take that will help ease congestion and reduce air pollution in York? (Tick one per row)

	Have already taken	Plan to take	Have not and do not plan to take
Travelling by bike	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Buying an e-bike / e-scooter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hiring an e-bike / e-scooter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Switching to an electric / hybrid vehicle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Turning off your car when stationary in traffic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taking public transport (Bus, Park & Ride or Rail)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Work from home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using a car club or car sharing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping more locally and ordering online for large/heavy items	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walk for more of my trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reducing the number of trips I make (e.g. by combining several errands into one trip)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

For pedestrian crossings where do you think the crossing signs (green/red person) should be?

Near side

Far side

I don't know

How effective would these measures be in encouraging you to travel more sustainably?

Public transport	Very	Quite	Neutral	Not very	Not at all	N/A
More reliable bus service	<input type="radio"/>					
More frequent bus services	<input type="radio"/>					
More extensive bus network	<input type="radio"/>					
Better quality / electric buses	<input type="radio"/>					
Communications promoting bus safety	<input type="radio"/>					
Cheaper bus fares	<input type="radio"/>					
Loans to purchase a bus pass	<input type="radio"/>					
Flexible multi-bus service ticketing	<input type="radio"/>					
Traffic	Very	Quite	Neutral	Not very	Not at all	N/A
Car sharing scheme	<input type="radio"/>					
More electric vehicle charging points	<input type="radio"/>					
Increased resident parking zones	<input type="radio"/>					
20mph speed restrictions residential areas	<input type="radio"/>					
Low Traffic Neighbourhood schemes	<input type="radio"/>					
Active travel	Very	Quite	Neutral	Not very	Not at all	N/A
Loans to purchase bikes / e-bikes	<input type="radio"/>					
Access to e-scooters	<input type="radio"/>					
More secure cycle storage	<input type="radio"/>					
Dedicated cycle routes	<input type="radio"/>					
Safer cycling routes	<input type="radio"/>					
Walking	Very	Quite	Neutral	Not very	Not at all	N/A
Safer crossing points on walking routes	<input type="radio"/>					
Easier crossing points on walking routes	<input type="radio"/>					
Well lit walking routes at night	<input type="radio"/>					
Dedicated walking routes away from roads	<input type="radio"/>					
Travel Reduction	Very	Quite	Neutral	Not very	Not at all	N/A
Better broadband	<input type="radio"/>					
Better space for working from home	<input type="radio"/>					
Better space for working near home	<input type="radio"/>					
Employer flexibility to work from home	<input type="radio"/>					
Better range of shops / services near home	<input type="radio"/>					
Other (please specify)	<input type="text"/>					

You and the City Centre

The one thing I love most about the city centre is...

The one thing I love most about my local community / shopping area is...

What time of day did you visit the city centre before the pandemic? (tick all that apply)?

- | | | |
|--------------------|--------------------------------|-------------------------------|
| During the day | <input type="radio"/> Week day | <input type="radio"/> Weekend |
| During the evening | <input type="radio"/> Week day | <input type="radio"/> Weekend |

What time of day do you visit the city centre now? (tick all that apply)?

- | | | |
|--------------------|--------------------------------|-------------------------------|
| During the day | <input type="radio"/> Week day | <input type="radio"/> Weekend |
| During the evening | <input type="radio"/> Week day | <input type="radio"/> Weekend |

On average, how often did you visit the city centre before the pandemic?

- | | | | |
|------------------------------------|--|-----------------------------------|--|
| <input type="radio"/> Daily | <input type="radio"/> More than once a week | <input type="radio"/> Once a week | <input type="radio"/> Once a fortnight |
| <input type="radio"/> Once a month | <input type="radio"/> Less than once a month | <input type="radio"/> Never | |

On average, how often do you visit the city centre now?

- | | | | |
|------------------------------------|--|-----------------------------------|--|
| <input type="radio"/> Daily | <input type="radio"/> More than once a week | <input type="radio"/> Once a week | <input type="radio"/> Once a fortnight |
| <input type="radio"/> Once a month | <input type="radio"/> Less than once a month | <input type="radio"/> Never | |

Once restrictions are lifted, do you see yourself using the city centre?

- | | | |
|--|--------------------------------------|--|
| <input type="radio"/> Less than before | <input type="radio"/> About the same | <input type="radio"/> More than before |
|--|--------------------------------------|--|

Do you feel welcome and safe in the city centre?

In the daytime

- | |
|--------------------------------|
| <input type="radio"/> Yes |
| <input type="radio"/> No |
| <input type="radio"/> Not sure |

Please give us any reasons for your answer?

In the evening

- | |
|--------------------------------|
| <input type="radio"/> Yes |
| <input type="radio"/> No |
| <input type="radio"/> Not sure |

Please give us any reasons for your answer?

Which of the following did you do before the pandemic? (Select all that apply)

	In the city centre	In your local area
Have a meal out	<input type="radio"/>	<input type="radio"/>
Evening' out in pubs and bars	<input type="radio"/>	<input type="radio"/>
Spend time shopping	<input type="radio"/>	<input type="radio"/>
Shop for groceries/essentials	<input type="radio"/>	<input type="radio"/>
Visit the Shambles Market	<input type="radio"/>	<input type="radio"/>
Visit attractions such as the Minster or museums	<input type="radio"/>	<input type="radio"/>
Enjoy the city's heritage and history	<input type="radio"/>	<input type="radio"/>
Take your family for a day out	<input type="radio"/>	<input type="radio"/>
Spend time in a park or open public space	<input type="radio"/>	<input type="radio"/>
Visit the library	<input type="radio"/>	<input type="radio"/>
Attend an event/ festival	<input type="radio"/>	<input type="radio"/>
Attend theatre/ cinema/ concert	<input type="radio"/>	<input type="radio"/>
Work	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="text"/>	

Which of the following do you plan on doing in the next 12 months? (Select all that apply)

	In the city centre	In your local area
Have a meal out	<input type="radio"/>	<input type="radio"/>
Evening' out in pubs and bars	<input type="radio"/>	<input type="radio"/>
Spend time shopping	<input type="radio"/>	<input type="radio"/>
Shop for groceries/essentials	<input type="radio"/>	<input type="radio"/>
Visit the Shambles Market	<input type="radio"/>	<input type="radio"/>
Visit attractions such as the Minster or museums	<input type="radio"/>	<input type="radio"/>
Enjoy the city's heritage and history	<input type="radio"/>	<input type="radio"/>
Take your family for a day out	<input type="radio"/>	<input type="radio"/>
Spend time in a park or open public space	<input type="radio"/>	<input type="radio"/>
Visit the library	<input type="radio"/>	<input type="radio"/>
Attend an event/ festival	<input type="radio"/>	<input type="radio"/>
Attend theatre/ cinema/ concert	<input type="radio"/>	<input type="radio"/>
Work	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="text"/>	

Do you feel that the city centre meets your needs?

In the daytime

Yes

No

Not sure

Please give us any reasons for your answer?

In the evening

Yes

No

Not sure

Please give us any reasons for your answer?

Have you chosen to support more local and independent businesses since the start of the pandemic?

- Yes
 No
 Not sure

What is the one thing you would most like to change about the city centre?

Mobility and access

Mobility and access - these questions relate particularly to people who have a disability or additional accessibility requirements and their families and carers.

Do you have a blue badge

- Yes
 No

Do you visit other shopping areas in York?

- Acomb Front Street
 Haxby village

- Other (please specify)

How important are the following for you to make a visit to a city centre:

	Extremely	Very	Moderately	Slightly	Not at all
Available accessible toilets	<input type="radio"/>				
Number of rest points / seats	<input type="radio"/>				
Ease to move around	<input type="radio"/>				
Quality of pavements and surfaces	<input type="radio"/>				
Accessible shops and services	<input type="radio"/>				
Distance to destination	<input type="radio"/>				

How often have you/do you use the following to access the city centre:

	Always	Often	Sometimes	Rarely	Never
Parking in the city centre	<input type="radio"/>				
Dial a Ride/York Wheels service	<input type="radio"/>				
Shopmobility	<input type="radio"/>				
On-street blue badge bays	<input type="radio"/>				
On-street double yellows	<input type="radio"/>				
Train to York Railway Station	<input type="radio"/>				
Bus to city centre	<input type="radio"/>				
Park and Ride	<input type="radio"/>				
Cycling	<input type="radio"/>				

How well do you rate York city centre for the following:

	Excellent	Good	Fair	Poor	Very Poor
Available accessible toilets	<input type="radio"/>				
Number of rest points / seats	<input type="radio"/>				
Ease to move around	<input type="radio"/>				
Quality of pavements and surfaces	<input type="radio"/>				
Accessible shops and services	<input type="radio"/>				
Flexible multi-bus service ticketing	<input type="radio"/>				

How useful do you find each of the following to access the city centre

	Extremely	Useful	Neutral	Slightly	Not at all
Parking in the city centre	<input type="radio"/>				
Dial a Ride/York Wheels service	<input type="radio"/>				
Shopmobility	<input type="radio"/>				
On-street blue badge bays	<input type="radio"/>				
On-street double yellows	<input type="radio"/>				
Train to York Railway Station	<input type="radio"/>				
Bus to city centre	<input type="radio"/>				
Park and Ride	<input type="radio"/>				
Cycling	<input type="radio"/>				

Drivers, how useful are these parking options to allow you to access the shops, places and services you want to visit:

	Extremely	Useful	Neutral	Slightly	Not at all
Blue badge parking at Explore on Museum Street	<input type="radio"/>				
Blue badge parking off Stonebow	<input type="radio"/>				
Blue Badge parking on Piccadilly	<input type="radio"/>				
Bootham Row Car Park	<input type="radio"/>				
Castle Car Park	<input type="radio"/>				
Coppergate Car Park (Piccadilly Car Park)	<input type="radio"/>				
Esplanade Car Park	<input type="radio"/>				
Foss Bank Car Park	<input type="radio"/>				
Marygate Car Park	<input type="radio"/>				
Monk Bar Car Park	<input type="radio"/>				
NCP Car Park Tanners Row	<input type="radio"/>				
NCP York Station Car Park South	<input type="radio"/>				
Nunnery Lane Car Park	<input type="radio"/>				
On-street blue badge bays	<input type="radio"/>				
On-street double yellows (3 hours)	<input type="radio"/>				
Park & Ride	<input type="radio"/>				
Peel Street Car Park	<input type="radio"/>				
Shambles Car Park	<input type="radio"/>				
Q-Park Kent Street	<input type="radio"/>				
St George's Field Car Park	<input type="radio"/>				
York Commuter Car Park Leeman Road	<input type="radio"/>				
Union Terrace Car Park	<input type="radio"/>				

What are the most important factors in choosing a place to park (tick all that apply):

- Security
- Regularly available
- Closeness to where I want to visit
- Space around the vehicle to unload
- Quality of surface
- Quality of pavement/route into town
- Access to electric vehicle charging points

What improvements could we make to multi-storey car parks to make them attractive to you:

- Spaces separated from the flow of traffic to other floors
- Reliable lifts
- Information on availability of spaces and lifts while you plan your journey
- Other (please specify)

If you have visited the city centre in the last year, have the extended footsteets made your experience:

- Much better
- Better
- Worse
- Much worse

Please let us know why:

Have you ever used Shopmobility?

- Yes – I am a frequent user
- Yes – I have used it but not regularly
- No – I have never used it
- No – I don't know what Shopmobility is

If yes, how

	Excellent	Good	Fair	Poor	Very poor
Availability/hours of operation	<input type="radio"/>				
Price	<input type="radio"/>				
Range of vehicles to hire	<input type="radio"/>				
Availability of parking	<input type="radio"/>				
Location of parking	<input type="radio"/>				

If no, what stops you using the service?

- I don't know anything about it
- I have my own scooter/chair
- Availability/hours of operation
- Cost
- Location (please explain)
- Other reason (please state)

Share ideas for your city centre

As the city continues its recovery, we are inviting you to help shape a people-focussed, business friendly city centre where people love to spend time, live and work.

York's city centre has been comparatively healthy – with a relatively low number of empty shops, an abundance of family-friendly events, over 8 million visitors a year and a thriving independent sector.

But we are not immune from the challenges facing cities across the country. COVID-19 has increased the pace of change in some areas, like the huge increase in online spending. It has also presented completely new challenges, including the shift to home working and the impact that has on the number of people in the city every day, as well as presenting exciting new opportunities.

We have already seen successes in reopening with the new outdoor seating areas across the city centre, and the plans for world-class public realm on Castle Gateway and Eye of York (the area surrounding Clifford's Tower). We want to know what you love, would like to change and what else you really want to do in the centre of York.

You can find out more and sign up to our resident mailing list online:

-  www.york.gov.uk/MyCityCentre
-  www.york.gov.uk/form/EmailUpdates

 MyCityCentreYork

 @Mccyork

 @MyCityCentreYork

Access to the city centre

Recent changes to the city centre have had an impact on how some residents and businesses can access the city centre. This includes the outdoor seating and extension of pedestrianised streets until 8pm, as well as well as measures to reduce the threat of terrorism.

The council is reviewing how to make sure all residents and businesses can access and enjoy our city centre. We are talking to disabled residents, businesses and delivery drivers, cyclists, taxi drivers and many others to make sure York is accessible and welcoming to all.

You can find a full list of events and opportunities to have your say on our website:

-  www.york.gov.uk/MyCityCentre



Help shape York's economy

As with many areas of life, the pandemic has impacted our economy. The way we buy things, how and where we work, and the jobs available to people in all sectors have changed forever.

York and its economy is about much more than the city centre. It's about including all our communities, residents and employers, to benefit from the success of the city.

The council is drawing together all the available evidence to create a strategy that makes the most of the things York is great at, keeps the character of our city and helps to create a fairer, more inclusive and greener economy.

As well as talking to businesses, partners and economic experts, the council wants to make sure it understands your views about the local economy, employment and skills and the prospects for you and your family.

Get involved

We are looking to hear from the people who are most affected by the decisions we make, but don't usually get involved in a conversation about economic strategy. Everyone has a right to be heard and we want to hear your views.

So please join the conversation and give all your friends and family a nudge to do the same.

york.gov.uk/OurBigConversation



We've all got a part to play to keep the people and places we love safe

Make testing part of your routine.
How can I access symptom-free testing?

Get tested at one of our testing centres across the City

Collect home testing kits from our testing centres

Order home testing kits to be delivered to your home

[www.york.gov.uk/
SymptomFreeCOVIDTest](http://www.york.gov.uk/SymptomFreeCOVIDTest)
01904 551559

If you would like this document in an alternative format, please contact:

(01904) 551550 @ ycc@york.gov.uk

@CityofYork @cityofyork

It is available in the following languages:

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (بولی) میں بھی میا کی جا سکتی ہیں۔ (Urdu)

Printed on 100% recycled paper from FSC certified providers

Publication date: June 2021

For further information: West Offices, Station Rise, York, Y01 6GA



HM Government



Join
the millions
already
vaccinated

You're much less likely to get serious Covid-19 or be hospitalised if you've been vaccinated.

We'll let you know when your Covid-19 vaccine is ready for you.

EVERY VACCINATION
GIVES US

HOPE



June 2021

our.city@york.gov.uk
www.york.gov.uk



Produced by

YOUR CREATIVE SAUCE