



CITY OF
YORK
COUNCIL



A new blue print for housing

Helping to deliver 600 new homes across York

Inside...

- Ending homelessness in York
- New Council Plan launches
- Beat the winter blues
- Win tickets for all the family to see Sleeping Beauty

Ourcity

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Winter 2019

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www.york.gov.uk

A new blue-print for housing

A groundbreaking design manual to deliver 600 new homes across York has been developed, setting the standard of new housing built by City of York Council.

Inspired by the light and spacious homes built at New Earswick 100 years ago, which was part of the 1919 Housing Act to deliver 'homes fit for heroes' and the origin of building council houses across the country, this latest manual shows our commitment to deliver the largest house building programme since the 1970s.

Our five-year Housing Delivery Programme unveiled a design manual which aims to tackle some of the city's housing, social, health and environmental challenges. It will do so by creating homes which are affordable to rent, buy and run.

This design manual will support York's tradition of pioneering housing delivery by building low-carbon homes in beautiful and distinctive new neighbourhoods and fostering sustainable new communities. It will provide people of different income levels with a home to be proud of.

Ahead of design work being undertaken for the planning permission for the seven sites – Lowfield Green has already secured planning permission - residents will be invited to share their insights and ideas with the architects to help shape the new communities.



To support open market sales of the council-built houses, Shape Homes York has been developed. By selling the council-built houses, Shape Homes York will help offset the cost of building affordable homes and will have a strong digital presence with a dedicated website supporting prospective buyers of both outright sale and shared ownership homes.



Home is where the heart is

Older people told us they want to live independently in their homes for as long as possible.

To help do that, our Homeshare service carefully matches an older homeowner to a younger person who gives 10 hours of support a week in exchange for a room.

Homesharers can help with tasks like cleaning, shopping or cooking, and offer company and a reassuring overnight presence. The service helps older people live independently, whilst reducing isolation and improving their wellbeing.

If you or a family member are interested please call Toria Morris, Homeshare Coordinator, on **01904 552898** for an initial chat or email homeshareyork@york.gov.uk.

You can find out more at www.york.gov.uk/homeshare

Let's end homelessness in York

As winter takes a grip and temperatures plummet, more people are being helped off the streets and into accommodation.

Nearly £400,000 extra funding has been secured to provide support and put a roof over the heads of those sleeping rough in the city.

£253,000 has been awarded for 2019/20 from the Rough Sleeping Initiative to try and offer each individual sleeping on the streets the tailored support they need to help them into lasting accommodation.

In addition, £139,000 Rapid Rehousing Pathway funding has been secured to help those who are most vulnerable. Headed by a specialist team of workers, known as Rough Sleeper Housing Navigators, their job will enhance current support by reacting rapidly to any reports of people sleeping rough as well as providing ongoing intensive support to rough sleepers.

Life expectancy plummets from 83 to 47 years for people living on the streets. This funding will be used to support ongoing work to prevent people resorting to sleeping outdoors while developing new ways of addressing the individual needs of each person.

From 1 November 2019 until 28 February 2020 an extra 29 emergency beds are again being made available for rough sleepers, whatever the weather.

That's 20 more beds than our current official number of nine rough sleepers in the city and as has been the case in York since 2000, their dogs can also be brought into the emergency accommodation.

If you see somebody sleeping rough, please help them by reporting their location to Streetlink on **0300 5000914**



Build your own home

The UK's first-ever council-led development of custom-build plots welcomes bids from buyers.

Continuing to lead the way in pioneering housing, the six plots are part of a larger mixed-use development of 140 new homes by City of York Council, which includes a community-led housing scheme by Yorspace.

Two of the plots are restricted for first time buyers only, as they offer a more affordable option, and are designed to help people on to the property ladder. We are committed to offering a breadth of options to a range of lower-income households and the plots are in addition to shared ownership homes from the open market as well as council-owned homes.

40% of all the homes will be affordable with Homes England helping fund work to prepare the site for development.

All serviced plots can be seen and bid for at lowfieldgreen.custombuildhomes.co.uk or email lowfieldgreen@custombuildhomes.co.uk for more information.



Extra Park & Ride this Christmas

Christmas shoppers can look forward to additional evening Park & Ride services as the festive countdown begins.

Between 14 November and 21 December there will be extra evening services to and from all six Park & Ride sites every **Thursday** helping shoppers and visitors enjoy the city's attractions for longer.

For fares and timetables, please visit www.itravelyork.info

Good news for cyclists

In a bid to make it safer for cyclists in icy and snowy conditions this winter, we'll be treating 11 miles of routes across the city with off-road gritters.

Some of the most popular areas have been chosen for the pilot scheme – including the new Scarborough Bridge; routes between Wigginton Road and Osbaldwick, plus those along the riverside in Fulford and from Tadcaster Road to Skeldergate – including Millennium Bridge.

To check for daily gritting updates across the city, please visit [@yorkgritter](https://twitter.com/yorkgritter) on Twitter.

Christmas opening times

Our West Office's customer service centre and phone lines will be closed on Christmas Day, Boxing Day and New Year's Day. The offices will also be closing at 4pm on Christmas Eve and New Year's Eve.

School holidays

With the Christmas holidays just around the corner, general information about school term dates is available at www.york.gov.uk/schools Please check individual school website for specific details.



Snow Wardens

York now has over 200 volunteer snow wardens working across the city to make a real difference to their neighbourhoods by helping keep pavements free of ice and snow.

As part of the voluntary role, we will issue all volunteers with a high visibility vest, warm hat, gloves, a snow shovel and a supply of grit which is topped up when required.

To get involved and become a snow warden please contact the Environment and Community team on **01904 553676** or email environmentandcommunity@york.gov.uk

Flood risk

The biggest emergency risk we face in York is flooding. To be aware of your flood risk and receive free flood warnings, sign up through the Environment Agency using:

www.flood-warning-information.service.gov.uk/warnings
or by calling **0345 988 1188**

Emergency planning

Other emergencies you may face over the festive period can include power cuts, pandemic flu and cold weather.

For more information on developing an emergency plan and to keep up to date with the latest issues, contact the council's Emergency Planning Team on emergency.planning@york.gov.uk and follow @YorkPrepared on Twitter.

Your Christmas and New Year collections for 2019/20

Garden waste collections will start again in April. However, residents can place Christmas trees and wreaths in their garden waste bins, but they must be inside the bin, so please chop them up.

Usual collection day	New collection day
Wednesday (Christmas Day)	Saturday 21 December
Thursday (Boxing Day)	Saturday 28 December
Wednesday (New Year's Day)	Saturday 4 January

In case of an emergency keep these numbers handy:

Gas Outages
0800 111 999

Electricity Power Outage
0800 375 675 or 105

Yorkshire Water
0345 1 24 24 24

City of York Council
01904 551550

For Police, Ambulance or Fire & Rescue call 999 or in a non-emergency call 101 for Police and 111 for Ambulance

Stay well this winter

- At the first sign of a cough or cold, get advice from your pharmacist
- Speak to your pharmacist about important medicines you should have in stock and collect prescriptions in time for Christmas
- Heat your home to at least 18°C (65°F)
- Make sure you get your flu jab from your GP or pharmacy
- Remember to check up on and help vulnerable friends, neighbours and family to make sure they are ok
- Information about social groups and activities for older people is available through www.livewellyork.co.uk or by contacting Age UK York on **01904 627995**
- For information and advice visit www.nhs.uk/staywell or www.york.gov.uk/winterhealth



We know winter and the festive period can be a difficult time for people.

We're supporting a new Public Health England campaign, Every Mind Matters.

The new Every Mind Matters campaign encourages adults to be more aware of their mental health and helps them to discover simple steps to look after their mental health and wellbeing.

To learn more about how to look after your mental health and create your own action plan, visit: www.nhs.uk/oneyou/every-mind-matters.

Top tips to protect yourself against flu

Flu is very infectious and it is spread by coughs and sneezes. The flu virus can live on hard surfaces and hands for up to 24 hours.

To protect yourself and others:

1. **Have the flu vaccine** – this is the most important and effective thing you can do especially if you have a long-term condition, or are pregnant, a carer, or over the age of 65.
2. **Wash your hands often with warm soap and water.**
3. **Cover your nose and mouth if you cough or sneeze and remember the simple rule of: Catch it. Bin it. Kill it.**
4. **Stay away from others who may have the flu.**

It's good to talk

The run up to Christmas is often full of festive cheer and excitement, but for many it can be a stressful and lonely time. If you're feeling overwhelmed or low in mood, a local talking therapies service can help.

Improving access to psychological therapies, often known as IAPT, delivers a range of treatments and therapies for people experiencing common mental health difficulties including anxiety and depression.

The service provided by Tees, Esk and Wear Valleys NHS Foundation Trust, offers a range of support including telephone assessments, online courses, one-to-one sessions and group therapy.

If you need help to get back on track, are over 16 and registered with a GP practice in the Vale of York, self-refer by calling **01904 556840** or visit www.yorkandselbyiapt.co.uk.

Major projects

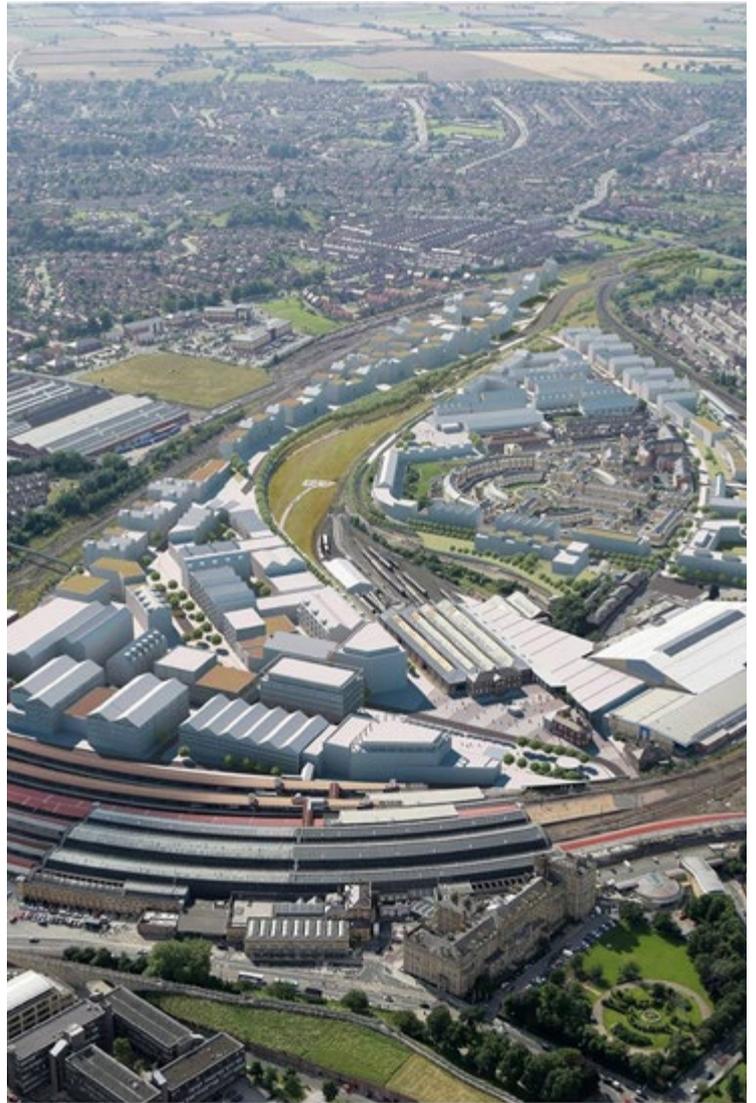
Unlocking York central infrastructure

Plans to deliver the infrastructure, which will unlock the homes, jobs and public spaces on the York Central development, have been given the go ahead.

Executive approval has been given to maintain momentum and deliver detailed design and planning consents for infrastructure including a rail link to the National Railway Museum, bridges, the development's spine road and substantial pedestrian and cycling routes.

We have secured a £1.58m Local Growth Fund grant from the York, North Yorkshire and East Riding Local Enterprise Partnership (YNYER LEP) which together with £695,000 from the council's own York Central capital budget will help see the designs through to a planning decision.

The York Central Partnership - involving the council, Homes England, Network Rail and the National Railway Museum - is driving the ambitious regeneration on the 44 hectare brownfield site. The council's work on the reserved matters application follows the approval of Network Rail and Homes England's outline planning application in March which includes proposals to build up to 2,500 homes, including affordable homes, and a commercial quarter creating 90,000m² of high quality office space, giving the economy an estimated £1.16 billion boost.



Dual in the crown for outer ring road

The busiest stretch of York's Outer Ring Road is a step closer to getting £25m investment for a section of dual carriageway, as one of the schemes announced as part of the Major Road Network Fund.

The council has already agreed to add a contribution of £2.8m to help finance the 7.5 mile stretch from the A19 Shipton Road through to Little Hopgrove (Malton Road).

When combined with the council's £38.925m programme to upgrade seven of the ring road roundabouts, the dualling will significantly reduce congestion and relieve pressure on the city's road network.

Options for sustainable travel will be considered alongside the ring road project. Once Department for Transport funding is confirmed, the council can then co-ordinate the dualling with the ongoing work to upgrade the seven outer ring road roundabouts.

This funding would also allow us to start works on the orbital route for walking and cycling parallel to the ring road, linking communities to the north of the city and making it easier for those outside the city centre to travel sustainably.

For more information about the York outer ring road roundabout upgrades visit www.york.gov.uk/yorr

New Council Plan launches

The new Council Plan, Making History, Building Communities, has been launched following council approval.

The Plan sets out the council's ambition over the next four years and details what steps will be taken to ensure York continues to make history and build communities across the city.

The ambition of the Making History and Building Communities, reflects York's historic accomplishments and sets out a journey that continues the city's success into the future, from tackling the climate emergency to ensuring communities which make York what it is, are supported through high quality council services.

The Plan incorporates feedback from local residents, businesses and communities, who were asked to comment on the Council Plan priorities and over 6,000 comments were received during the summer.

There are eight outcomes; seven of which will improve the quality of life for all residents, and one to enhance the council operations. Each outcome details how we will work to achieve these goals and most importantly, how success will be measured.

The outcomes are part of what a city needs to achieve a good quality of life. Successfully achieving these will depend on the way the whole city (individuals, communities and organisations) collaborates on the things that matter most.

The outcomes are:

- **Good health and wellbeing**
- **Well paid jobs and an inclusive economy**
- **Getting around sustainably**
- **A better start for children and young people**
- **A greener and cleaner city**
- **Creating homes and world-class infrastructure**
- **Safe communities and culture for all**
- **An open and effective council**



Christmas countdown

St Nicholas Christmas Fair: 14 November – 22 December 2019

The hugely popular St Nicholas Fair is back this year with a fine dusting of festive fun and warming activities.

The best way to start your York Christmas experience is with a stroll along Parliament Street and St Sampson's Square where cosy, wintry alpine chalets sell everything from handmade gifts to delicious tasty treats.

Listen out for the buskers and choirs performing carols and feel good yuletide classics and don't miss the Shambles Market and Food Court, where you can pick up that unique present and treat yourself to some delicious street food from around the world.

For more information and special residents' discounts please visit: www.visit-york.org/whats-on/christmas



This festive season, we are also working with North Yorkshire Police, Make It York and partners across York to make the city centre the safest it's ever been.

By installing temporary extra security, including traffic-slowing measures, we hope it will ensure everybody can enjoy the wonderful Christmas events on offer.

The Gingerbread House

York Mansion House - 14 November – 22 December

This Christmas, enjoy a magical visit to York Mansion House, brimming with Christmas wonder as it is transformed into a spectacular Gingerbread House, at the heart of the beautiful Gingerbread Square.

Escape the packed shops and busy streets, and step into another world, immersing yourself in incredible displays and decorations that will inspire and delight. From the cosy Historic Kitchens, to the decadent, glittering State Room, experience a feast for the senses as delicious seasonal aromas envelope the whole Gingerbread House, in the ultimate celebration of festive frivolity and feasting.



As you experience this spectacular transformation, all ages are invited to join us on our Gingerbread Trail; enjoy a warming mulled wine and let this enchanted wonderland wrap you in the joy of Christmas.

For information visit www.mansionhouseyork.com

Your guide to keeping kids healthy

Having an ill child can be a very scary experience if you are a parent or carer, but understanding more about the illness can help you to feel more in control.

The ‘When Should I Worry?’ booklet is for parents and deals with common infections in children who are normally healthy. This invaluable source of information provides advice on how to care for:

- Fever
- Temperature fits
- Cough / chesty cough
- Common cold
- Sore throat
- Croup
- Earache
- Not eating / drinking



Dr Andrew Lee, a practising GP and the CCG’s Executive Director for Primary Care and Population Health said: “A child’s immune system is very powerful, and will clear up most common infections by itself following plenty of rest, fluids and Paracetamol and/or Ibuprofen.

“The ‘When should I worry?’ booklet is a fantastic resource and I urge parents of normally healthy children over the age of six months to pick up a copy and keep it as a handy reference tool.”

The CCG is making copies of the leaflet available across the Vale of York in GP surgeries, pharmacies, libraries and community centres. The leaflet is also available online at www.valeofyorkccg.nhs.uk/whenshouldiworry

Ways to Wellbeing



Ways to Wellbeing – York’s Social Prescribing Service

Ways to Wellbeing is a Social Prescribing Service based here in York. So, what is Social Prescribing? We act as a connecting service that links individuals into the voluntary and community sector, and existing support networks within the community, to help improve an individual’s overall wellbeing.

We recognise that physical and mental health are influenced by social factors such as debt, social isolation and physical inactivity but often there is a social solution rather than a medical one. Ways to Wellbeing helps people to help themselves within their own community allowing people to make simple changes to improve their quality of life.

We support individuals to identify barriers to them achieving their goals and then work together to identify an individual’s skills and strengths to find solutions. We help individuals to articulate their goals and then put them in touch with people who can help

them achieve them. In addition our team of Ways to Wellbeing Practitioners can also support an individual by making introductions and going with a person for the first time they try something new.

We don’t start new things though, instead we link into the varied opportunities provided by voluntary and community groups and organisations in York. We are well placed to do this as we are part of York CVS; a social action organisation based at the Priory Street Centre which provides strong connections with the local voluntary and community sector.

We take referrals from Primary Care staff at York Medical Group, Haxby Medical Group and Priory Medical Group.

To find out more about Ways to Wellbeing and meet our team, please visit: www.yorkcvs.org.uk/ways-to-wellbeing/

The gift of Christmas



If you're struggling for Christmas present ideas this year, York BID have come up with the perfect solution to take the headache out of choosing a gift.

The BID have launched the York Gift Card which you can give as a present and allow recipients the chance to shop at some of York's favourite shops and stores, while at the same time benefiting local businesses.

The range of businesses that have signed up to the scheme includes both local and national businesses across a range of sectors, including fashion, food, drink, entertainment and gifts, making it the most flexible and locally sustainable gift you can give this Christmas.

The card can be bought at York Gin, Pavement and will also be sold at the St Nicholas Christmas market and online at www.yorkgiftcard.com

The York Gift Card is a preloaded Mastercard, valid for a year from the date of issue and can be redeemed in multiple transactions in a variety of businesses in the city centre area.

Recipients can spend the card at over 200 businesses in York – look out for the York Gift Card sign in the shop window or for a list of participating businesses, please visit: www.yorkgiftcard.com

Environment Agency



Environment Agency working to reduce flood risk

Work has been progressing on the Environment Agency's £45 million York Flood Alleviation Scheme.

The first stage of work in Memorial Gardens was completed earlier this year and while construction work in St Peter's School playing fields, which improves flood protection for homes on the south side of Bootham, has paused for winter it is expected to resume in spring once the ground conditions improve.

In September, our planning application to raise and extend Clifton Ings Barrier Bank was granted approval which will better protect 140 properties from flooding and help maintain access along Shipton Road during larger floods. Work is expected to start early 2020.

The planning application for a Flood Storage Area on the River Foss upstream of Strensall has been submitted and will protect 490 properties without restricting access or affecting riverside amenities along the Foss. We aim to start construction work in spring 2020.



We have revised our planning application for the Clementhorpe area to incorporate an alternative method of stopping underground seepage allowing us to maintain pedestrian and cycle access along Terry Avenue while construction work takes place.

In total these schemes will better protect 2,000 properties, and help protect infrastructure like roads to keep the city open for businesses.

For more information go to www.consult.environment-agency.gov.uk/yorkshire/yorkfas/ or email yorkfloodplan@environment-agency.gov.uk.

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Liberal Democrats

Follow us on Twitter @CityofYork where we post breaking news and latest road closures. Send us your views on what's happening in the city via Facebook at www.facebook.com/cityofyork Report neighbourhood issues on our simple to use online form at York.gov.uk/reportproblems.

An A to Z of getting and staying well...

Age UK York: 01904 634061

Alzheimer's Society: 01904 929444

Dementia Forward: 01904 692473

City of York Council: 01904 551550

First Call 50+: 01904 634061

Healthwatch York: 01904 621133

NHS 111 Service

(urgent but not emergency calls): 111

NHS Vale of York CCG: 01904 555870

Samaritans: 116 123

MySight York : 01904 636269

York Carers Centre: 01904 715490

York CAB: 03444 111444

York CVS: 01904 621133

York Family Information Service: 01904 554444

York Hospital: 01904 631313

York Older People's Assembly: 01904 202293

York Mind: 01904 643364

York People First: 01904 479315

York Wheels: 01904 630080

YorSensory: 01904 202292

YorWellbeing health checks: 01904 553377

tickets
to see

WIN

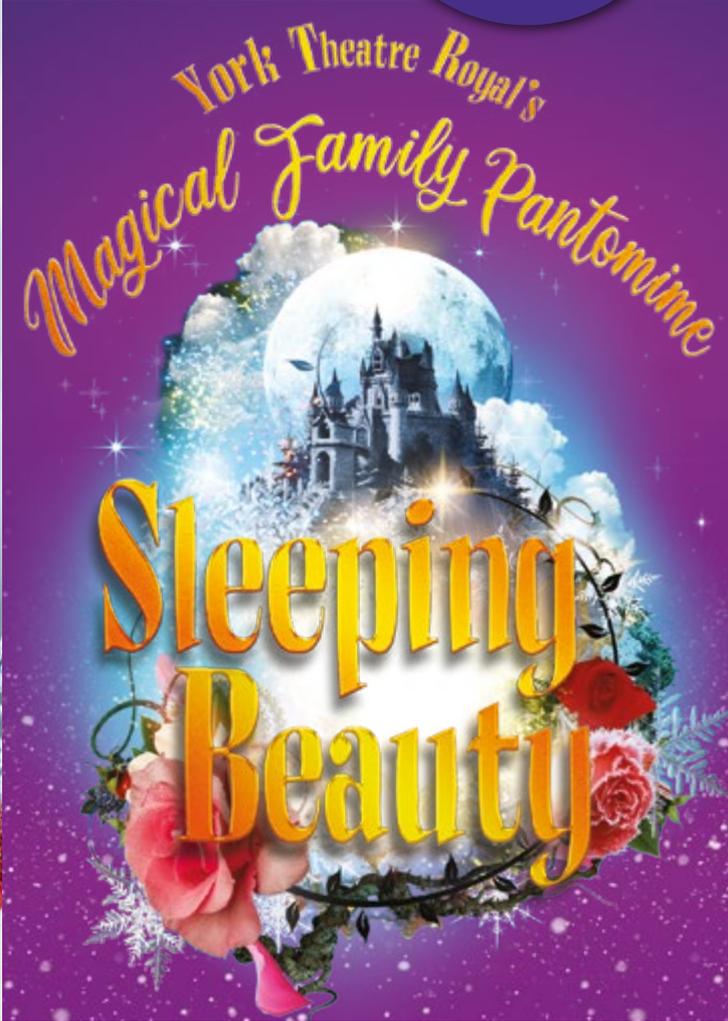
Sleeping
Beauty

York's most popular pantomime is back this year with the magical tale of Sleeping Beauty to entertain the whole family.

Introducing Martin Barrass as the Queen, alongside Suzy Cooper as Beauty, A.J Powell and the dastardly David Leonard as the wicked Evil Diva, Sleeping Beauty at York Theatre Royal will leave you cheering, booing and laughing with a host of hilarious gags, stunning costumes, thrilling dances and foot-tapping songs.

So, whether you're looking for a pre-Christmas treat or planning to start the New Year with a bang, this is the ultimate feel-good factor show for everybody to enjoy.

Running from December 7 until January 25, 2020, you can book your tickets for Sleeping Beauty in person at the theatre, over the phone on 01904 623568 or online at www.yorktheatreroyal.co.uk



We are now offering one Our City reader the chance to win a family ticket for four to see Sleeping Beauty. For a chance of winning, simply answer the following question:

What did Sleeping Beauty prick her finger on before falling into a deep sleep?

Email your answer, plus your name, address and contact number to our.city@york.gov.uk

Competition tickets will only be available for a Monday – Thursday performance in January of the winner's choice and will be subject to availability. The competition is open to York residents only. To view the full terms and conditions please visit www.york.gov.uk/ourcity

If you would like this document in an alternative format, please contact:

☎ (01904) 551550 @ ycc@york.gov.uk

🐦 @CityofYork 📘 @cityofyork

It is available in the following languages:

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (ہندی) میں بھی میا کی جا سکتی ہیں۔ (Urdu)

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