# INTRODUCTION.

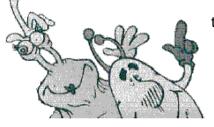
The aim of this workbook is to increase knowledge of the **four "C's"** – **cooking; cooling; cross contamination and cleaning**. This will help to improve standards in your restaurants and takeaways, making it easier to comply with food safety law and reduce the risk of food poisoning and other food related complaints.

The four sessions each cover one of the topics. To help understand the topics fully, we need to look at some basic facts.

Food poisoning occurs when:

- food is prepared too far in advance
- > it is stored at room temperature
- > it has not been thawed, cooked or cooled properly, or
- > cross-contamination has occurred.

Most cases of food poisoning are due contaminated with bacteria. **Not all harmful;** some are even good for us. used to produce yogurt and cheese, for good bacteria in our bodies help us to



to eating food **bacteria are** Helpful bacteria are example, and the digest food.

Harmful bacteria can cause illness in people and animals and can cause death in young children and people who are already ill or old.



Bacteria are tiny organisms, which cannot be seen without a microscope. When harmful bacteria are present in the food in large numbers, the food does not look, smell or taste any different. Because we cannot tell if the food is contaminated, we need to make sure it is cooked and stored correctly. We also have to make sure that we treat foods carefully so that we do not introduce any contamination.

**Bacteria are found everywhere,** on raw foods (fish, shellfish, meat, chicken, fruit, vegetables etc) and water; on insects; rodents, animals and birds; in dust, soil and on people.



**Bacteria can get into our food at any point,** from the time the animal or food is in the field to the moment the food is put on the table to eat. If they are allowed to survive and multiply, they can cause illness when that food is eaten.

Bacteria multiply very fast; and time to multiply. They temperatures above 70°C. why proper handling, help reduce the risk of food

Sometimes these hands, or by known as **crosscareful cleaning** food handlers poisoning.



### they need moisture, food, warmth

multiply best between 5°C and 63°C, but are killed at Below 5°C most bacteria multiply very slowly. This is **washing, cooking, chilling and storage** of food can **poisoning**.



bacteria are spread to other foods, for example by our kitchen utensils or dirty surfaces or cleaning cloths. This is **contamination. Good food handling practices and** of premises, surfaces, equipment, cleaning equipment and themselves will also help reduce the risk of food



## CHILLING, COOLING AND STORAGE.

#### Deliveries.



- > Never leave deliveries outside, or unrefrigerated inside.
- > Arrange for food to be delivered when there will be someone there.
- Check high-risk foods are delivered at a safe temperature. Check dates and packaging.
- > Always refrigerate perishable and high-risk foods immediately after delivery.

### Cold Storage.





- Stack shelves carefully, so air can circulate freely. Never put hot food into fridges.
- > Always put foods into clean containers, labelled and dated. This helps with stock rotation, too.
- Always store raw and uncooked foods below cooked and ready to eat items. Separate fridges are best.
- Check regularly that foods in fridges and display cabinets are at the correct temperature. (8°C or below.) Foods in freezers should be at –18°C or colder.
- Check "use-by" dates regularly and discard any out of date food. It is an offence to have or sell food beyond its "use by" date.
- > **Do not** store food in open tins, bin liners or carrier bags.

### Dried goods storage.



- > The storeroom should be clean, cool, well lit, well ventilated and pest-proofed.
- > All Items should be stored tidily and off the floor for easy cleaning.
- > Opened packages should be put into clean tubs with close-fitting lids.
- Check "best before" dates regularly; don't keep old stock and check regularly for any evidence of pest activity.

#### Cooling.



- Always cool hot food as quickly as possible (within 90 minutes), so bacteria cannot grow. Avoid keeping food warm.
- Place hot food into shallow trays; this helps to reduce the temperature quickly. Food can then be refrigerated sooner.
- Always defrost frozen food in a fridge, so the outside of the food does not become warm while the inside is still frozen. Ensure the food is properly defrosted right through.
- Plan what you need for the next day and remove foods from the freezer early enough to defrost in the fridge. Defrosting in the sink is bad practice.

## **CROSS CONTAMINATION.**



- Food poisoning happens when bacteria are transferred from raw foods, animals and insects, dirty surfaces, dirty equipment and dirty hands to cooked or ready to eat foods.
- Raw meat and fish must always be prepared on separate boards.
- Hands can transfer bacteria from all hand contact surfaces, such as fridge door handles, light switches, etc. Contact surfaces should be disinfected regularly.
- Hands must be washed with soap to reduce the risk of contaminating other foods and contact surfaces. Antibacterial soap is best.
- Equipment and wiping cloths can transfer bacteria. Always use a clean board and knife for cooked or ready to eat foods.





- Bacteria are present on all raw meat, fish and unwashed vegetables.
- Raw meat and fish should always be placed on a tray at the bottom of the fridge to prevent blood from dripping onto other foods.
- Outer packaging should **always** be removed, to prevent any contamination to cooked foods within the fridge and the food should be placed in clean, covered containers.





- Hands must be washed on entry to the kitchen, after handling raw food, touching dirty equipment, emptying waste and refuse, going to the toilet, coughing, smoking and at regular intervals throughout service.
- Antibacterial hand wash, clean towels (paper is best) and hot water must be available at all times to assist with good hygiene standards.





- Clean, light coloured overalls must be worn at the start of each service to reduce the risk of cross contamination.
- Long hair **must** be tied back.
- > Your **personal hygiene must always** be of a very high standard. Shower or bath, and change personal clothing, every day and wash hair regularly.
- Toilets and wash hand basins must always be clean and have soap and clean towels at all times.

## COOKING, REHEATING AND HOT HOLDING.

### Cooking.



- ➤ Cooked and reheated food must reach 75<sup>o</sup>C or hotter at the centre.
- > A thermometer is the most accurate way to measure the temperature of food.

#### Reheating.



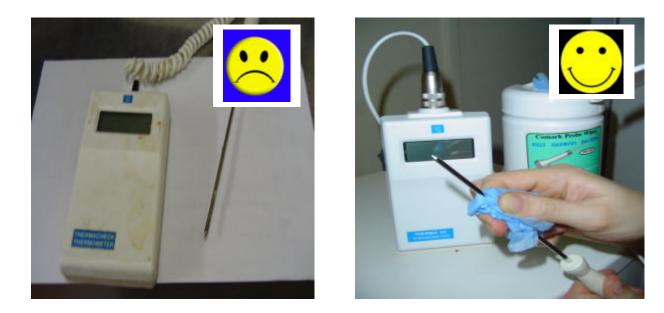


- ➤ Food should only be reheated once, to a temperature of 75°C or above.
- > **Remember** stir food to ensure thorough reheating.
- > Ensure equipment is in good working order and well maintained, and carry out regular checks.

### Hot holding.



- ► Food being kept hot **must be 63<sup>o</sup>C or above** and should be kept in clean containers.
- > Tongs and serving equipment must be **washed regularly** during service and stored hygienically.



- Use antibacterial wipes or a suitable disinfectant or sanitiser on a clean, disposable cloth to ensure bacteria are not transferred to other foods being checked.
- > Thermometers must **always** be cleaned **before** and **after use**.

## **CLEANING & DISINFECTION.**





- "Clean as you go" to reduce or destroy harmful bacteria. Always clean up spills as they occur.
- Dirty kitchens are full of harmful bacteria, which will contaminate food being prepared, equipment and encourage pests.
- > Dirty toilets will mean dirty staff.





#### **Cleaning Chemicals.**

**Detergents: - remove** grease and food particles. **Disinfectants: - reduce** numbers of harmful bacteria, so they cannot cause illness. **Sanitisers: - remove** grease **and reduce** numbers of bacteria.

- Always use washing up liquid and clean hot water to remove grease and dirt. You must change the water regularly throughout service.
- Always use clean cloths and antibacterial spray (sanitiser) to reduce harmful bacteria.
- Crockery, cutlery and equipment **must** be disinfected.
- > Never use beer mats for cleaning or for handling foods. Clean, light-coloured cloths are best.
- Keep separate cloths for "raw" areas, so bacteria are not transferred to "cooked" areas.
- Clean, hot water must be used at all times whilst cleaning equipment and tables.
- If sinks are used for both washing up and food preparation, they must be disinfected between uses.





- > Harmful bacteria grow on dirty hands, dishcloths and equipment.
- You must ensure thorough hand washing, cleaning and disinfection within the kitchen at all times to reduce or destroy harmful bacteria.





- > Clean and disinfect your cleaning equipment.
- > Always wash the mop and leave it to dry after use. Empty the dirty water from the bucket.
- Separate mops, buckets, cloths, etc. must be used for toilet areas. Equipment used in the toilets should not be stored with the equipment used in the kitchen.
- > Always follow the manufacturers instructions on cleaning chemicals.

TEMPERATURE CONTROLS												
Date	Month Year											
						Food						
	Unit 1	Unit 2	Unit 3	Unit 4	Unit 5	Cooked	Reheated	Hot cabinet	Display			
1												
2												
3												
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Cooking Temps above 75<sup>o</sup>C Refrigerator Temps below 8<sup>o</sup>C

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Reheating Temps above 75<sup>0</sup>C Hot holding temps above 63<sup>0</sup>C

#### TURKISH DAILY & WEEKLY CLEANING SHEET

EQUIPMENT	MON	TUES	WED	THUR	FRI	SAT	SUN	CHEMICALS	sign
1. CANOPY		IUES	WED			JAI	3014	Degreaser /	sign
2. FILTERS									
								soap	
3. FRYERS									
1. TABLES								soap / anti	
2. CHOPPING								bacterial	
BOARDS									
1. INSIDE FRIDGE								soap / anti	
or CHILLER								bacterial	
2. DOOR SEALS									
3. DOORS									
STAFF TOILET. Are								descaler, anti	
soap, toilet paper								bacterial,	
and towels								toilet roll and	
provided?								soap	
1. PIZZA OVEN								degreaser	
2. GRIDDLE								uegreaser	
1. FOOD SHELVES	<u> </u>			<u> </u>			+	soon / ont:	├
								soap / anti bacterial	
2. HOTCHICKEN								bacterial	
CABINET								l .	
KITCHEN FLOOR								degreaser or	
								soap & bleach	
COOKED & RAW								soap / anti	
FOOD								bacterial	
CONTAINERS									
DRY STORE								soap / anti	
1. WALLS								bacterial	
2. FLOOR									
3. SHELVES									
MICROWAVES								soap / anti	
								bacterial	
1. WASHING UP								Hard surface	
SINK								cleaner, anti	
2. FOOD SINK								bacterial	
1. KITCHEN									
DRAWERS								soap liquid	
2. CUPBOARDS									
1. KEBAB SPIT								soap / anti	
2. CHICKEN FRYER								bacterial	
3. ELECTRIC									
KEBAB KNIFE									
FREEZERS								soap / anti	
WORKTOP								bacterial	
KITCHEN								soap / anti	
1. TILES								bacterial	
2. WALLS									
WASH HAND								anti bacterial	
BASINS									
WASTE BINS/IN &	<u> </u>		1	<u> </u>		1	1	anti bacterial	
OUT								/bleach	
OUTSIDE YARD	<u> </u>		+	<u> </u>		+	+	Bleach & hot	
OUTSIDE TARD									
MANAOFES	<u> </u>			<u> </u>				water	├
MANAGERS									
<u>SIGNATURE</u>									

IF YOU ARE UNSURE WHAT CHEMICALS TO USE PLEASE SEE YOUR MANAGER.

DO NOT MIX CHEMICALS AT ANY TIME UNLESS YOU HAVE HAD TRAINING FROM YOUR MANAGER. FOLLOW THE MANUFACTURERS INSTRUCTIONS AND WEAR SUITABLE PROTECTIVE CLOTHING. INCLUDING GLOVES.